

**Carlos Carlos**

Mobile: (408) 444-3160 | myzared@gmail.com

## **POOL TECH/REPAIRMAN/CUSTOMER SERVICE**

## Key Skills

Excellent customer service	Great communication skills	Fluent in English & Spanish
Knowledge of the Bay Area	MS Office Suites	Auto insured
Excellent work ethics	Email and Internet Search	Alpha/Numeric filing
PVC Pipe Installation/repair	Excellent phone skills	Bobtail experience
	Personable and reliable	Creative Problem Solver

## Education

De Anza College, Cupertino, CA,

## San Jose High Academy, San Jose, CA

## Work Experience

Penguin Pools and Spas  
05/2001/Present

## Palo Alto/San Jose

Maintained swimming pools and ensured all chemicals are properly put into the pools

### Installed filters and booster pumps

## Swimming pool maintenance and repairs

Display professional behavior and provide premier customer service to clients

Knowledgeable in PVC Piping, repairs and Polaris cleaner rebuilding

Dalmatian Courier Inc.  
05/2013

Los Altos, CA 05/2012-

*Courier|Driver*

Delivered legal documents to various courts, businesses and residents throughout the Bay Area

Responsible for court papers to be filed by the clerk in a very timely manner

Trained all new drivers on how to be more efficient and professional

Provide accurate directions to various locations

## Deep understanding of map and navigation electronics

## Bobtail experience

Load/unload up to 50 lbs of boxes

Monterey Bay/South Bay Pool and Spa Service Watsonville, CA 06/2009-07/2010

07/2010 The Pool Guy's Saratoga, CA 07/2008-  
06/2009

Monterey Bay/South Bay Pool and Spa Service Watsonville, CA 03/2006-  
10/2007

***Pool Technician***

Maintained swimming pools and ensured all chemicals are properly put into the pools  
Installed filters and booster pumps  
Swimming pool maintenance and repairs  
Display professional behavior and provide premier customer service to clients  
Knowledgeable in PVC Piping, and Polaris cleaner repairs.