

Jon-Paul Vertuccio

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CAREER OBJECTIVE: Seeking a strong and sound job utilizing exceptional hospitality skills and outstanding customer care abilities to ensure recurring business and maximize revenue.

KEY STRENGTHS AND SKILLS

- Over 3 years' solid experience in the food service industry and management.
- Highly skilled in delivering outstanding service by greeting and serving customers
- Ability to learn the menu to answer questions and remember details regarding orders
- Knowledgeable about the restaurants' menus, food and beverage items and other products
- Proven record of setting-up station and breakdown of side work
- Well-versed in suggesting additional items to customers
- Adept at answering telephones and processing financial transactions

RELEVANT EXPERIENCE

KOWABUNGA ENTERTAINMENT - TAMPA, FL

- Owned and operated Entertainment Company.
- Negotiated contracts with agents and managers of bands.
- Negotiated pay plans with Venues.
- Developed marketing schemes to create awareness of concerts.
- Created amazing concerts for guests and musicians alike.

CARRABBA's ITALIAN GRILL- JAX,FL - 2008-2014

Head Server

- Greeted patrons and answered questions regarding the menu
- Took orders from customers
- Helped kitchen staff in food and salad preparation
- Removed plates and cleaned tables
- Cleaned restaurant's premises before starting and after closing
- Counted and received the bill of food and beverages and took payment from the patrons
- Gave change when required

BUCCA DI BEPPO--FL - 2004-2008

Server

- Greeted patrons and answered questions regarding the menu
- Took orders from customers
- Helped kitchen staff in food and salad preparation
- Removed plates and cleaned tables

- Cleaned restaurant's premises before starting and after closing
- Counted and received the bill of food and beverages and took payment from the patrons
- Gave change when required

EDUCATION

A.A. Degree: FSCJ, Jacksonville , FL – 2008
B.A. Psychology: USF, Tampa, FL incomplete

ADDITIONAL CAPABILITIES

- Customer-focused and solution oriented
- Able to perform well in a fast-paced work environment
- Demonstrated ability to converse clearly and proficiently with customers and coworkers
- Good mathematics and written communication skills
- Ability to work a flexible schedule and weekends