



JULIANNE SHORR

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Objective

A server position that utilizes my experience in high-end hospitality

Profile

Ocean Prime, Beverly Hills, CA - Server & cocktailer

Oct. 2014 - Present

- Worked as a team to successfully open the first Cameron Mitchell Restaurant in CA
- Designed and organized work spaces for patio, main dining room, private rooms, and cocktail areas
- Expressed detailed descriptions of all dishes and wines
- Always pleasant, professional, and punctual

Private Residence, Atlanta, GA - Nanny

August 2012 - July 2014

- Caregiver for family with two young children
- Responsible for entertaining kids, as well as negotiating conflicting needs
- Organized activities for children, planned meals, and set up daily routines

St. Regis Hotel, Atlanta, GA - Private Dining & Pool Server **March 2009 - Sept. 2013**

- Was an integral part of the grand opening team
- Designed back of house and front of house organization as well as daily opening and closing duties
- Served guests in restaurant, private rooms, banquet hall, bar, and poolside terrace
- Experienced in food and wine pairings to anticipate guests' every need
- Oversaw planning of major events such as Fourth of July pool celebrations, Mother's Day brunch, and customized Valentine's Day experiences
- Trained new employees on the job
- Helped guests feel completely welcomed and cared for

The Marlay House, Atlanta, GA - Server

Sept. 2008 - Feb. 2010

- Consistently exceeded sales goals by effectively managing sections and multi-tasking
- Elevated guest satisfaction by maintaining poise in high volume service situations

Taco Mac, Craft Beer & Sports Bar, Atlanta, GA - Server April 2008 – Sept. 2008

- Coordinated the grand opening of the restaurant
- Provided a vast knowledge of beer selections
- Created a neighborly environment from single diners to large corporate parties

Education

Georgia Perimeter College, Atlanta, GA Associate of Arts in English May 2014

Awards

Student of the Semester, Georgia Perimeter College Fall 2010

Employee of the Month Award, St. Regis Atlanta May 2009