



JULIANNE SHORR

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Objective

A server position that utilizes my experience in high-end hospitality

Profile

Ocean Prime, Beverly Hills, CA - Server & cocktailer

Oct. 2014 - Present

- Worked as a team to successfully open the first Cameron Mitchell Restaurant in CA
- Designed and organized work spaces for patio, main dining room, private rooms, and cocktail areas
- Expressed detailed descriptions of all dishes and wines
- Always pleasant, professional, and punctual

Private Residence, Atlanta, GA - Nanny

August 2012 - July 2014

- Caregiver for family with two young children
- Responsible for entertaining kids, as well as negotiating conflicting needs
- Organized activities for children, planned meals, and set up daily routines

St. Regis Hotel, Atlanta, GA - Private Dining & Pool Server March 2009 - Sept. 2013

- Was an integral part of the grand opening team
- Designed back of house and front of house organization as well as daily opening and closing duties
- Served guests in restaurant, private rooms, banquet hall, bar, and poolside terrace
- Experienced in food and wine pairings to anticipate guests' every need
- Oversaw planning of major events such as Fourth of July pool celebrations, Mother's Day brunch, and customized Valentine's Day experiences
- Trained new employees on the job
- Helped guests feel completely welcomed and cared for

The Marley House, Atlanta, GA - Server

Sept. 2008 - Feb. 2010

- Consistently exceeded sales goals by effectively managing sections and multi-tasking
- Elevated guest satisfaction by maintaining poise in high volume service situations

Taco Mac, Craft Beer & Sports Bar, Atlanta, GA - Server April 2008 – Sept. 2008

- Coordinated the grand opening of the restaurant
- Provided a vast knowledge of beer selections
- Created a neighborly environment from single diners to large corporate parties

Education

Georgia Perimeter College, Atlanta, GA Associate of Arts in English **May 2014**

Awards

Student of the Semester, Georgia Perimeter College **Fall 2010**

Employee of the Month Award, St. Regis Atlanta **May 2009**