

# **Kelly Emerald Hart**

944 Dexter st Los Angeles CA 90042 • 321.888.0131 •

Emmykhart@gmail.com

Lindas Lacantina Steakhouse

Orlando, Florida

407.617.7603

## **Positions held**

- Server (10 years experience )
- Host ( 2 years experience )

## **Profession Skills and Abilities**

- *Restaurant & Beverage Experience*
- Ability to memorize large menus and item ingredients to properly notify customers of potential food allergies
- Entrusted with cash, credit and equivalent monetary transactions for deposits and drawer balancing
- Provides excellent customer experiences with suggestions, concerns, and appropriate service recoveries
- Time manages server duties with customer service needs
- Handles stressful workloads and high volume dining room turnovers efficiently
- Considers company profits for product up selling with food and beverage pairing

## **Skills and Certifications**

- Food Safety Certified

## **Education**

- William R. Boone Community High School

Orlando, Florida

1999-2003