

Michael Karan

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Objective

To obtain a job in the service industry in which I can utilize my customer service skills, professional expertise, and knowledge in drinks, towards expanding the customer base of the revenue while ensuring optimum satisfaction for the existing customers.

Experience

Fubar

2011-2013

- Bartender - highest sales for most special events, fastest promoted bartender to date.
- Bar back - stocked all liquor and supplies, maintained a clean environment, and assisted bartenders on busy shifts and events.
- Doorman - verifying age requirements upon entry

Cabo/Fiesta Cantina

2006-2011

- Bartender - highest sales on a weekly basis, highest promotional sales on a weekly basis, most return customers, highest sales of all time in one day, and in charge of creating specialty drinks.
- Server - highest liquor sales, highest food sales, and most return customers.
- Host/Security - greeting patrons, verifying age requirements upon entry, maintaining civil order within the premises

Liberty Tavern

2001-2004

- Bar back - stocked all liquor and supplies, assisted with bartenders during high volumes of business, maintained kegs
- Server - highest dessert sales, highest sales in a single month
- Busser - assisted servers with beverages, turned tables over for new customers

Education

University of Cincinnati – School of Business

Sports Management

Skills

Proficient in Aloha, Micros, Microsoft Word, Microsoft Excel, and all Apple software. I'm a fast, high volume, yet knowledgeable bartender with great people skills several years of experience.

References

Joshua Bramer
Scott Shenefelt
Jena Bolte

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