

# Dontá Jervel Marshall

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## PROFESSIONAL PROFILE

- 6 years of professional experience as a security officer
- Customer service oriented individual with professional “people skills”

## RELEVANT WORK HISTORY

<b>Service Crew Volunteer, HealthRIGHT 360</b>	San Francisco, CA	1/2015 – Present
• Maintained proper inventory of bathroom, kitchen, and laundry supplies in a large residential facility		
• Swept, vacuumed, scrubbed, and mopped various surfaces (carpet, linoleum, hardwood)		
• Sanitized public restrooms with the use of bleach and other disinfectants		
• Kept public areas (hallways, staircases, and restrooms/common areas) tidy and sanitary		
<b>Volunteer, BHPMSS-Black Cuisine Event</b>	San Francisco, CA	3/2015 – 3/2015
• On a large team of 50 volunteers, set up for a large festival held at the Bayview Hunters Point Multiservice Senior Services agency		
• Set up tents, chairs, and stage area and acted as a server at specific food stations		
• Ensured quality customer service, greeting guests and providing directions at the event		
• Broke down seating, stage area, and tents after the event, clearing trash and debris		
<b>Security Officer, K-Dubb Security</b>	San Francisco, CA	2/2011 – 6/2013
• Served as a security officer for special events and nightclubs		
• Ensured that valid ID was present for entry to nightclubs and specific events		
• Physically intervened when patrons became aggressive as well as when patrons were overly intoxicated; monitored for crowd control		
<b>Security Officer, Foods Co. Contract</b>	San Francisco, CA	6/2008 – 7/2008
• Stationed at Foods Co. as a security officer		
• Patrolled the Foods Co. grounds (indoors and outdoors) for signs of mischievous activity		
• Monitored customers and guests for signs of shoplifting and/or aggression and addressing and detaining those individuals when needed		
• Offered assistance to customers with delivering groceries to their vehicles when appropriate		

## ADDITIONAL EMPLOYMENT HISTORY

Volunteer	San Francisco Food Bank	San Francisco, CA	1997 - 2003
Concessions Worker	AT&T Park	San Francisco, CA	2001 - 2001

## EDUCATION and TRAINING

GED in progress	Five Keys Charter School	San Francisco, CA	2/2015-present
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