

Dontá Jervel Marshall

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PROFESSIONAL PROFILE

- 6 years of professional experience as a security officer
- Customer service oriented individual with professional "people skills"

RELEVANT WORK HISTORY

- Service Crew Volunteer, HealthRIGHT 360** San Francisco, CA 1/2015 – Present
- Maintained proper inventory of bathroom, kitchen, and laundry supplies in a large residential facility
 - Swept, vacuumed, scrubbed, and mopped various surfaces (carpet, linoleum, hardwood)
 - Sanitized public restrooms with the use of bleach and other disinfectants
 - Kept public areas (hallways, staircases, and restrooms/common areas) tidy and sanitary
- Volunteer, BHPMSS-Black Cuisine Event** San Francisco, CA 3/2015 – 3/2015
- On a large team of 50 volunteers, set up for a large festival held at the Bayview Hunters Point Multiservice Senior Services agency
 - Set up tents, chairs, and stage area and acted as a server at specific food stations
 - Ensured quality customer service, greeting guests and providing directions at the event
 - Broke down seating, stage area, and tents after the event, clearing trash and debris
- Security Officer, K-Dubb Security** San Francisco, CA 2/2011 – 6/2013
- Served as a security officer for special events and nightclubs
 - Ensured that valid ID was present for entry to nightclubs and specific events
 - Physically intervened when patrons became aggressive as well as when patrons were overly intoxicated; monitored for crowd control
- Security Officer, Foods Co. Contract** San Francisco, CA 6/2008 – 7/2008
- Stationed at Foods Co. as a security officer
 - Patrolled the Foods Co. grounds (indoors and outdoors) for signs of mischievous activity
 - Monitored customers and guests for signs of shoplifting and/or aggression and addressing and detaining those individuals when needed
 - Offered assistance to customers with delivering groceries to their vehicles when appropriate

ADDITIONAL EMPLOYMENT HISTORY

Volunteer	San Francisco Food Bank	San Francisco, CA	1997 - 2003
Concessions Worker	AT&T Park	San Francisco, CA	2001 - 2001

EDUCATION and TRAINING

GED in progress	Five Keys Charter School	San Francisco, CA	2/2015-present
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