

Genecis Maldonado

(209) 244-5245

740 S Saratoga Ave Apt X109
San Jose, CA 95129
genesismaldonado2@gmail.com

Objective

To work as a waitress in a challenging environment, contributing enthusiasm, dedication, responsibility, and good work ethic, combined with a desire to utilize my customer service skills obtained throughout years of a experience waitress.

Skills

- Excellent ability to relate to people and satisfy customers needs.
- Work well in a team environment.
- Multi-tasking capability.
- Flexible enthusiastic and motivated with incredible ability to carry multiple items.
- Great memory and able to stand for long periods of time.
- Detail oriented, meticulous and professional appearance.
- Knowledge of POS system

Work Experience

Waitress, Supervisor (O55); Denny's (December 2013 - October 2014)

- Taking orders from guests and offering advice on the menu
- Delivering outstanding food and beverage service to customers
- Checked to ensure that customers are enjoying their meals - took action to correct any issues, as needed.
- Trained employees in safe food handling and safety procedures.
- Helping to keep restaurant clean, complete side work, and organizing supplies as needed.

Waitress, Bartender; Harry's Cocktail Lounge (January 2011 - December 2013)

- Greeted guests
- Check patrons identification to ensure that they meet the minimum age requirement for alcoholic beverage purchases.
- Took beverage and food order
- Stock up on bottles and other beverages that would be need throughout the day.
- Prepared bill/receipts and collect payment from customers.
- Maintain area clean and ready for next shift

Waitress; La Posada Del Pescador (October 2006 - December 2012)

- Taking orders from guest.
- Delivering food and beverages.
- Prepared bill/receipts and collect payment from customers.
- Clean tables and other areas as needed after clients departed.

References

Available upon request.