

# Jesse Weber

Cell: (415) 335-3756  
San Francisco, CA 94121  
jessetrstanweber@gmail.com

---

## SUMMARY

---

A jack of all trades with a little bit of experience on many fields, ranging from customer service and technical support to cooking, as well as all sorts of manual labor. Skillset includes three fluent languages: English, French and German. There are too many strengths to list, but modesty is one of them, alongside a good sense of humor.

## EXPERIENCE

---

### Prep cook

Crêpe La Vie

- Ensured optimal customer service, greeting everyone who walks in, smiling, recognizing the faces of returning customers.
- Toggling between many tasks such as taking orders, cooking, cleaning, and talking to customers. Always keeping a mental to-do list, while keeping track of priorities.
- Suggestive selling, recommending the special menu if their order was similar enough to it, or extra toppings that naturally suit their order.
- Ability to process transactions via a Point-of-Sale system.

### On-call Laborer

Crit Intérim / Adecco Intérim

- Airport parking attendant:* Carried out various odd tasks in a mostly unsupervised environment, using my own common sense and judgement to ensure the system runs as smoothly as possible.
- Mechanic:* Followed paper plans and worked as a team in order to assemble a tribune from spare part. Involved a lot of heavy weight lifting and use of a toolbox.
- Dishwasher:* Ability to stand for several hours and work at the pace imposed by the chain.

## EDUCATION

---

### Customer Service and Sales Certification, Issued May 15<sup>th</sup> 2015

Five week long Employment Training Program with emphasis on:

- Learning about products and services through training, research, experience
- Assessing customer needs through observations and asking for feedback
- Providing support with helpful solutions when customers have complaints or returns

### High School Diploma, Issued July 5<sup>th</sup> 2012

Lycée Jean Mermoz, Saint-Louis, France

Major: Engineering

Honorable Mention: 'Assez Bien'