

Jesse Weber

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SUMMARY

A jack of all trades with a little bit of experience on many fields, ranging from customer service and technical support to cooking, as well as all sorts of manual labor. Skillset includes three fluent languages: English, French and German. There are too many strengths to list, but modesty is one of them, alongside a good sense of humor.

EXPERIENCE

Prep cook

Crêpe La Vie

- Ensured optimal customer service, greeting everyone who walks in, smiling, recognizing the faces of returning customers.
- Toggling between many tasks such as taking orders, cooking, cleaning, and talking to customers. Always keeping a mental to-do list, while keeping track of priorities.
- Suggestive selling, recommending the special menu if their order was similar enough to it, or extra toppings that naturally suit their order.
- Ability to process transactions via a Point-of-Sale system.

On-call Laborer

Crit Intérim / Adecco Intérim

- *Airport parking attendant:* Carried out various odd tasks in a mostly unsupervised environment, using my own common sense and judgement to ensure the system runs as smoothly as possible.
- *Mechanic:* Followed paper plans and worked as a team in order to assemble a tribune from spare part. Involved a lot of heavy weight lifting and use of a toolbox.
- *Dishwasher:* Ability to stand for several hours and work at the pace imposed by the chain.

EDUCATION

Customer Service and Sales Certification, Issued May 15th 2015

Five week long Employment Training Program with emphasis on:

- Learning about products and services through training, research, experience
 - Assessing customer needs through observations and asking for feedback
 - Providing support with helpful solutions when customers have complaints or returns
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High School Diploma, Issued July 5th 2012

Lycée Jean Mermoz, Saint-Louis, France

Major: Engineering

Honorable Mention: 'Assez Bien'