

Steven Humer

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PROFILE

I hope I can meet your requirements for a position as a Server or Host. I believe I have strong qualities to diligently handle tasks needed in the restaurant business. I feel I have the experience needed for a position in your restaurant and I plan to stay with you for as long as possible, thrive and prove that I can become an asset to your business. I am willing to prove myself and start at any position that see you fit. I will go above and beyond expectations as an employee. I hope to be considered for this position and can start when needed. I am willing to work morning, evenings, weekends, and overtime. My availability is 100% open.

EXPERIENCE

Host/Cashier Fish Market, Santa Clara, CA — 2013-2015

Answer phone and assist guest needs, such as reservations, take out orders, and answer any questions they have. Arrange tables to be set. Greet guests as they walk in, and thank guest as they leave. Accommodate parties with small children with high chairs/booster seats. Clean menus. Process To-go orders. When needed take initial drink orders for party and let them know that their server will be with them promptly. Seat tables according to sections so servers can maintain equal service to each individual party.

Barista, Starbucks, Cupertino, CA 2010-2013

Process transactions for customer at register, make and serve drinks to customer's desire in timely fashion, keep serving counter clean, keep all condiments fresh and stocked such as milk and sugar. Maintain a friendly professional attitude and accommodate with up most courtesy and respect. Maintain cleanly environment. attend to all drink spills immediately.

Host/ Food Runner, Brian's Restaurant Downtown Los Altos, CA — 2008-2010

Answer phone and assist guest needs, such as reservations, take out orders, and answer any questions they have. Arrange tables to be set. Greet guests as they walk in, and thank guest as they leave. Accommodate parties with small children with high chairs/booster seats. Clean menus. Process To-go orders. When needed take initial drink orders for party and let them know that their server will be with them promptly. Communicate with Chefs to ensure special accommodations to orders are met. Serve food to guest, ask if there is anything else they need and tell them to enjoy their meal.

Host, Pezzella's Villa Napoli Sunnyvale, CA — 2009-2010

Answer phone and assist guest needs, such as reservations, process orders, and answer any questions they have. Arrange and set table. Greet guests as they walk in, and thank guest as they leave. Accommodate parties with professional customer service, take phone order with detail and place order promptly. Frequently check if guest need anything, refill drinks promptly. Process transactions at register.

EDUCATION

Homestead High School 2004-2008 General education, Diploma received.

West Valley College 2009-2011 Communications

De Anza College 2008,2012-2013 General Studies

SKILLS

Swim Instructor and lifeguard certified, Emergency First Responder Certified, C.P.R. A.E.D First Aid Certified

I learn quickly and I am not afraid to ask questions if confused. Respectful, can take detailed directions. Punctual, Reliable and willing to help others if needed. Maintain a positive professional attitude amongst co-workers. willing to cover shifts when needed.