

# Stefan L. Lisiak

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## Objective

Highly motivated and organized Food and Beverage professional with 20 years progressive experience in all facets of restaurant operations. Successful in establishing guest service standards and exceeding guest expectations while promoting a positive work force.

## Employment

### DIRECTOR OF OUTLETS 2007-2011

*LE MERIDIEN HOTEL, San Francisco, Ca.*

Manage outlet department which includes a restaurant, bar and in room dining. Duties include day to day operations, scheduling, inventory control and budgeting. Other duties included promoting and managing wine program which grew by 40% in Bar333. On Beverage Board for HEI, helped to develop wine programs for all HEI properties.

### FLOOR MANAGER 2007-08, 1999-2001

*Old Krakow Restaurant San Francisco, Ca.*

Assisted in developing and setting up the business by helping to create the menu, the wine list and creating standard operating procedures for the day to day operations. Hired, trained and evaluated performances of wait staff.

### FLOOR/BAR MANAGER 2002- 2007

*Daily Grill San Francisco, Ca.*

Managed restaurant operations including opening/closing procedures, scheduling, inventory control, ordering, budgeting, development of advertising and promotional strategies and customer relations. Established, promoted and managed wine program; including conducting wine training for staff. Managed to increase restaurant's profit from 3.5 million to 7 million

### SALES ASSOCIATE 2001-2003

*J.V.S. Wines San Francisco, Ca.*

In charge of securing and managing individual and group accounts. Organized sales promotional events; including advertising, securing expert speakers and hosting wine and liquor tastings.

### Room Service Waiter/Captain 1993-1998

*Clift Hotel/ S.F. Hilton Hotel San Francisco, Ca.*

Supervised wait staff, order takers and bus persons. Responsible for setting up in room Banquet functions as well as bartending responsibilities. Dealt directly with Executive Chef and kitchen staff to resolve any guest issues. Worked with Amenities program to maintain Hotel's AAA and Mobil 5 Star / 5 Diamond statuses.

## Contacts

Thomas Joubert, Director of Housekeeping, Le Meridien Hotel  
415-823-4742