

Bridget Abarca

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Objective

Dependable, motivated worker
With more than five years' experience
in customer service
Seeking a server position to maximize
my communication skills and provide
genuine hospitality to guests

Education

Associates in Art

City College of San Francisco
(Spring 2016)

Skills

- ▶ ServSafe Certification
- ▶ Thrives in fast-paced environments
- ▶ Organized and efficient server
- ▶ Courteous, professional demeanor
- ▶ Committed team player
- ▶ Highly reliable, attentive and detail oriented
- ▶ Excellent communicator
- ▶ Service oriented
- ▶ Can-do attitude
- ▶ Works well under pressure and enjoys interacting with customers
- ▶ Good listener

Experience

Security Guard (2010–Present)

Security Industry Specialists (Culver City, CA)

- Welcome guest in a friendly manner
- Assist patrons in finding registration desk or check-in areas
- Routinely check badges and wristbands for access control
- Develop rapport with attendees and recommend tourist attractions
- Report safety hazards and spills to supervisors
- Effectively communicate with supervisors of any post order changes

Server (2012–2015)

Buca Di Beppo (San Francisco, CA)

- Immediately greeted guest upon arrival
- Guided guest through menus while demonstrating thorough knowledge of the food, beverages and ingredients
- Helped host team by answering phones, taking reservations, and seating guests
- Anticipated guests needs and addressed all request promptly
- Maintained table settings by removing courses, replacing utensils and refilling beverages promptly and courteously
- Bussed, cleared, cleaned and set tables in a quiet and efficient manner
- Continually monitored dining rooms for seating availability, service, safety and well-being of guest
- Trained new employees on restaurant guidelines and standards

Security Guard (2009–2010)

Contemporary Services Corp (San Mateo, CA)

- Demonstrated genuine hospitality while greeting guests
- Inspected large bags and purses for prohibited items
- Displayed enthusiasm and knowledge about venue grounds
- Assisted co-workers during venue sweeps
- Monitored guest for intoxication and immediately reported concerns to management
- Escorted high-profile athletes

Crew Trainer (2009–2010)

McDonald's (San Francisco, CA)

- Provided friendly and attentive service
- Trained new employees on safety and sanitation policies
- Supervised floor staff
- Resolved guest complaints quickly and efficiently
- Maintained clean dining room, lobby and service areas at all time