

Bridget Abarca

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| Objective | Experience |
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| <p>Dependable, motivated worker With more than five years' experience in customer service Seeking a server position to maximize my communication skills and provide genuine hospitality to guests</p> | <p>Security Guard (2010–Present) Security Industry Specialists (Culver City, CA) • Welcome guest in a friendly manner • Assist patrons in finding registration desk or check-in areas • Routinely check badges and wristbands for access control • Develop rapport with attendees and recommend tourist attractions • Report safety hazards and spills to supervisors • Effectively communicate with supervisors of any post order changes</p> |
| <p>Education</p> | <p>Server (2012–2015) Buca Di Beppo (San Francisco, CA)</p> |
| <p>Associates in Art City College of San Francisco (Spring 2016)</p> | <ul style="list-style-type: none">• Immediately greeted guest upon arrival• Guided guest through menus while demonstrating thorough knowledge of the food, beverages and ingredients• Helped host team by answering phones, taking reservations, and seating guests• Anticipated guests needs and addressed all request promptly• Maintained table settings by removing courses, replacing utensils and refilling beverages promptly and courteously• Bussed, cleared, cleaned and set tables in a quiet and efficient manner• Continually monitored dining rooms for seating availability, service, safety and well-being of guest• Trained new employees on restaurant guidelines and standards |
| <p>Skills</p> <ul style="list-style-type: none">▶ ServSafe Certification▶ Thrives in fast-paced environments▶ Organized and efficient server▶ Courteous, professional demeanor▶ Committed team player▶ Highly reliable, attentive and detail oriented▶ Excellent communicator▶ Service oriented▶ Can-do attitude▶ Works well under pressure and enjoys interacting with customers▶ Good listener | <p>Security Guard (2009–2010) Contemporary Services Corp (San Mateo, CA) • Demonstrated genuine hospitality while greeting guests • Inspected large bags and purses for prohibited items • Displayed enthusiasm and knowledge about venue grounds • Assisted co-workers during venue sweeps • Monitored guest for intoxication and immediately reported concerns to management • Escorted high-profile athletes</p> <p>Crew Trainer (2009–2010) McDonald's (San Francisco, CA) • Provided friendly and attentive service • Trained new employees on safety and sanitation policies • Supervised floor staff • Resolved guest complaints quickly and efficiently • Maintained clean dining room, lobby and service areas at all time</p> |