

New Phone Number 415-685-9624  
Michael J. Minoletti

1117 Sutter ST San Francisco, CA 94102

Phone: (415)-574-9627

---

Objective

Seeking a position in which I can utilize my customer service skills.

---

Skills

- Customer service 25 yrs plus
- Superior problem-solving
- Bartender/barrista services
- Fast-paced environment
- Excellent interpersonal skills
- Organizational and analytical skills
- Experienced with diverse clientele

---

Experience

Lyons Restaurant - Vallejo, CA 2001-2011

Lead Server

- Greeted customers in a friendly and inviting manner.
- Performed basic cashier operations.
- Bartender duties.
- Assisted in opening and closing of the establishment.

Days Inn-Hilltop - Richmond, CA 1993-1998

Cafe Assistant Server

- Assistant manager of the Days Cafe.
- Bartender duties.
- Provided room service as needed.
- ~~Provided concierge information so that tourist may have a great experience.~~
- Assisted in banquets as needed.

---

Zazie Restaurant - San Francisco, CA 1991-1992

Food Server

- Served food and took orders in a timely manner.
- Provided excellent customer service.
- Opening responsibilities
- Breakfast set up in a timely fashion.

Clarion Inn - Napa, CA 1985-1992

Host

- Banquet serving
- Formal dining room service
- Greeted customers and provided assistance when needed.

---

Education

Vallejo High School, Vallejo, California

Diploma

References available on request