

# Jeffrey Thompson

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Motivated and skilled hospitality and service industry professional with managerial experience, seeks opportunity for employment in a professional setting that utilizes and builds upon my skill set.

## EXPERIENCE

### Barback / Bartender | Cat Club | San Francisco, CA | Jan 2014 – Present

As a pouring barback for a high volume, fast pace San Francisco nightclub, I entertain guests as well as providing efficient and friendly service. My responsibilities include setting up and stocking both front and back bars with all glassware, fresh cut fruit, ice, both bottle and keg beer, and all liquor and wine bottles. While pouring and ringing drinks, it is my duty to keep all areas clean, restocked, and replenished. I am always on call and able to fill in for bartenders as needed.

### Server | Hard Rock Café | San Francisco, CA | May 2013 – Dec 2013

I Provided “Kick Ass” customer service for a worldwide corporate restaurant chain of rock-themed cafes at San Francisco’s Pier 39. Responsibilities included cash handling, suggestive selling, as well as prioritizing side work, bussing, and table service.

### Bar Supervisor | Hamburger Mary’s Bar & Grill | Chicago, IL | 2006-2009 & 2011-2013

Bar Supervisor for an “Open Air Bar and Grill for Open Minded People”. This neighborhood gay-themed restaurant also maintains a sports-bar area and an upstairs cabaret theatre/nightclub. Specializing in small batch beer, Mary’s also offers full menu service at the bar. As an active bartender, server, and supervisor, my responsibilities included, but were not limited to: training incoming staff; administering bartender schedules; managing private party logistics; taking/responding to guest concerns; acting as liaison between staff as well as customers and the owners; maintaining liquor inventory control; batching and securing daily cash drops, as well as securing the building at time of closing.

## EDUCATION

La Cueva High School | Albuquerque, NM | Graduated 1997 | Special attention to Commercial Art & Design, Marketing

## REFERENCES

Available Upon Request