

**Keny Lopez**  
P.O. Box 40422  
San Francisco, CA 94140  
lopezkeny21@yahoo.com  
(415) 766-1265

---

**Objective:** Seeking an opportunity within a company that enables me to improve my skills, increase my practical experience, fulfill my personal ambitions and expand my knowledge.

## **Work Experience**

### **UPS**

**San Francisco, CA.**

**04/2014-present**

#### *Pre-Loader*

- Move freight, stock, or other materials to and from storage or production areas, loading docks, delivery vehicles, ships, or containers, by hand or using trucks, tractors, or other equipment.
- Read work orders or receive oral instructions to determine work assignments or material or equipment needs. Record numbers of units handled or moved, using daily production sheets or work tickets.
- Attach identifying tags to containers or mark them with identifying information. Sort cargo before loading and unloading.
- Carry needed tools or supplies from storage or trucks and return them after use.
- Maintain equipment storage areas to ensure that inventory is protected.
- Pack containers and re-pack damaged containers.
- Stack cargo in locations such as transit sheds or in holds of ships as directed, using pallets or cargo boards.

### **Avon Products Inc.**

**Daly City, CA**

**11/2010 – 01/2011**

#### *Sales Representative*

- Worked with other Avon Independent Sales Reps, and other members of the team to sell Avon products.
- Determined customer requirements and expectations in order to recommend specific products and solutions.
- Proactively recommended items needed by customers to increase customer satisfaction and improve transaction profitability.

### **McDonald's**

**Hayward, CA**

**08/2007 – 08/2008**

#### *Cashier*

- Responsible for taking orders and requests from customers as well as replacing orders if requested by customers.
- Gathered a customers' order in a tray, this includes the main meal, side dishes, drinks, condiments and utensils.
- Responsible for the cash drawer and made sure it was balanced.
- Treated the customers with the best customer service practices, entertained a customer's comments or complaints regarding the food and services.
- Responsible for performing roles assigned by the Supervisor or Store Manager such as doing inventory and performing some duties in work stations in the kitchen.
- Cleaned and maintained sanitation of assigned areas of the store during opening and closing time.

### **Kragen's Auto Parts Inc.**

**Richmond, CA**

**01/2001 – 01/2002**

#### *Sales Associate*

- Read catalogs, microfiche viewers, or computer displays in order to determine replacement part stock numbers and prices.
- Determine replacement parts required, according to inspections of old parts, customer requests, or customers' descriptions of malfunctions
- Receive and fill telephone orders for parts
- Prepare sales slips or sales contracts