

Angelic Williams  
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**Objective:**

Join an established and growing company in a challenging and rewarding position as a customer service representative

**Highlights of Qualifications:**

Adept in prioritizing task for timely completion  
Courteous honest and responsible  
Enjoy facing new challenges and interacting with people

**Professional Experience:**

Interacted with customer to assist with purchases, ensuring satisfactory needs. Successfully problem solved with customers who had customer complaints to ensure that we could and would meet current and future needs  
Cashier, Stock, Retail Sales, Recovery  
Ascertained style, color and fit of shoes to meet customer wishes  
Bagged groceries and placed grocery items in bag

**Employment History:**

- **Nordstroms**  
Salesperson in Shoes Department Palo Alto 2001 – 2002
- **Macy's**  
Children's Department Palo Alto 2003-2004
- **Lucky Grocery Store**  
Courtesy Clerk Palo Alto 2005
- **Media Promotions**  
Call potential customers to sell newspapers San Jose 2008-2009
- **Customer Stays**  
Telemarketing, cold calling business's to provide a service to help their company become a five star rating business San Diego 2014
- **Guthy Renker Procativ**  
Customer Service *answering* inbound call, placing orders, data entry, assisting customers with all their needs San Diego 2015

**Education**

Palo Alto High school 1992-1994  
Sierra Vista Adult School 2013-2014  
North City College 2015