

Holly Carroll

(408)591-5662 (408)676-7426 email: hollyc331@gmail.com

Objective

I am seeking a full or part time position in the Food and Beverage Industry utilizing my Waitressing, Cocktail Serving or Bartending experience with a highly energetic and great attitude.

Skills

- Always focused on making sure that every guest is served to the highest possible standards by having an outgoing, polite and professional attitude towards all patrons.
- Constantly working hard to ensure that guest expectations are met and that their time being served is a memorable experience.
- Communicate effectively with other servers and kitchen staff during all service hours.
- Always arrive for my shift early with a positive attitude and smile.
- Welcome feedback and critique on overall performance.
- Knowledgeable about wine varietals and menu pairings.
- Able to understand and memorize menu options.
- Great with providing food recommendations for guests and upselling.
- Available and willing to take on additional shifts and responsibilities..

Experience

Lead waitress / General Manager Blu La Café/2009 – 2013

- Ensure that all guests receive exceptional service.
- Responsible for training new waiters and waitresses.
- Closing Manager-reconciled accounts daily, weekly, & monthly.
- Assisted Owners with Marketing Strategies and Implementation.

Bartender/Country Cousin Restaurant and Bar/2004-2006

- Opening Procedures and Busy Lunch Shift.
- Ordered all Supplies and Maintained all Inventory per budget.
- Bartender for all Catering Events.

Cocktail Waitress/Bartender/ Sheraton Hotel | 1997-2004

- Served Patrons during all sporting events.
- Assisted with Inventory and ordering.

Closing Waitress | The Elegant Egg Restaurant/Feb. 1982-1992

- Closing Waitress for Food Restaurant
- Managed all Banquets and Catering Events.

- References Available Upon Request: