

PRECIOUS MARIE BUTLER

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OBJECTIVE

Customer Service Professional with over 5 years experience in customer service, food prep and hospitality management, seeking position to enhance excellent customer relations and team building skills.

SUMMARY OF QUALIFICATIONS

- Certified California Food Handler
- Flexible, easily adapts to changing environments
- Excellent Customer Service with history of exceeding expectations
- Exceptional written and oral communication skills
- Detail Oriented, Problem Solver, Dependable, Accountable

EXPERIENCE

2012 TO PRESENT

San Pablo Reservoir

El Sobrante, CA.

LEAD CHEF

- Responsible for food preparation and proper execution of orders placed by customers
- Hospitality Management
- Responsible for inventory management, placing orders for food and other menu items to be prepared and served
- Developed price/cost analysis to determine pricing of menu items

2008 TO 2010

Cal Rental Office

Berkeley, CA.

GUEST SERVICES ASSISTANT

- Responsible for assisting guests with necessary accommodations
- Collected rental payments, provided proof of payment to customers
- Answered multiple phone lines for guest service desk
- Responsible for coordinating schedules for facility maintenance staff

2006 TO 2007

Golden Gate Fields

Albany, CA.

FOOD SERVER

- Responsible for serving large parties and managing orders for multiple guests simultaneously
- Served food following dietary, sanity and safety guidelines
- Performed general cashiering duties while providing excellent customer service

2006 TO 2007

Ovations Fanfare

Pleasanton, CA.

BEVERAGE SERVER/CASHIER

- Responsible for proper identification screening of all patrons for appropriate age requirements
- Served alcoholic and non-alcoholic beverages
- Inventory Management
- General cashiering duties

EDUCATION

1998 - 2001

El Cerrito High School

El Cerrito, CA.

DIPLOMA

General Education

*References are available on request.



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California Food Handler Card

Precious Butler

Name

Date of Completion: 03/09/2013

Confirmation #: 1803090035

Expiration Date: 03/09/2016

Verification Code: ECURPFXL

