

Kayla Lewis

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Objective

To obtain a position that allows me to utilize my pride in providing excellent customer service, knowledge of food, spirits, wine, and beer, hospitality, safe food handling, promotions, and sales.

Experience

*3/2012- 12-2015, Yoshi's Jazz Club and Japanese Restaurant
Oakland, CA*

Cocktail Server/ Bartender

- § Provide excellent dinner and drinks service for up to 25 tables at one time during live performances.
- § Ability to master dinner menus, cocktail recipes and menus, wine, beer and sake lists.
- § Capacity to multi-task in an extremely fast paced environment, work with a team, upsell and exceed sales goals.

6/2011- Present, Various Companies

SF Bay Area, CA

Brand Ambassador/ Promotional Model

- § Hosted alcohol promotions and exceeded sales goals for The Wine Group, Miller-Coors and Jim Beam.
- § Conducted product demonstrations.
- § Hosted sampling events.

10/2011- 3/2012, Everett and Jones BBQ

Oakland, CA

Server

- § Provided excellent customer service for up to seven parties with speed and accuracy.
- § Successfully multi-tasked between serving, bartending, hosting, assembling to-go orders and other duties as needed.
- § Skilled in mastering food and drink menus.

8/2008- 7/2010, Black Angus Steakhouse

Sacramento, CA

Server

- § Held responsibility as a server, hostess, and expeditor using POS system.
- § Capacity to thrive in a busy environment during holidays and other special events.
- § Ability to maintain a positive attitude and work with a diverse group.

Education

8/2004- 12/2011, Sacramento State University

Sacramento, CA

Bachelor's of Science, Sociology

§ Minor in Communication Studies

2/2012, ABC Bartending Schools

San Leandro, CA

Certificate of Bartending