

ARANTXA ISABEL GOMEZ
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Enthusiastic Food Service Worker with 5+ years of experience in restaurant hospitality and customer service. Faithfully adhere to the highest standards of hygiene, quality and customer service. Seeking to leverage proven skills and acquired knowledge to help achieve your company goals.

PROFESSIONALEXPERIENCE

OLIVE GARDEN RESTAURANT

Server

Riverside, CA

November 2012-March 2014

- Greet customers as they arrive and seat them according to availability.
- Present menu to customers and make food suggestions as required.
- Manage waitlist, servers, and general dining room performance.
- Inspect and maintain the entrance areas, doors, windows and menu covers and inserts.
- Ensure that all guest were properly accommodated, including children and disabled.
- Maintained full knowledge of all menu items including, drinks and desserts.
- Assisted in handling money as well as food delivery to guests.

TROPICAL LEI

Cocktail Waitress

Los Angeles, CA

June 2012 – May 2013

- Great patrons as they enter the establishment
- Served all beverage and food items efficiently
- Monitored guests at all times, predicted needs and quickly responded to requests
- Managed stock and re-stocked items as needed
- Kept station clean, set-up and took down station tables properly
- Closed out guests check and handled the payment transaction

MARKET BROILER

Hostess-Pantry

Riverside, CA

February 2009 – June 2012

- Responsible for preparing different food items, such as salads, sushi, and various desserts
- Responsible for telephone to-go orders, making and cancelling seating reservations
- Received payments by various methods, which included cash, credit cards, and debit cards
- Maintained a clean and orderly checkout area
- Communicated calmly, effectively and in a friendly manner with guests
- Clerical responsibilities, as needed

EDUCATION

WESTWOOD COLLEGE

BS - Criminal Justice-Administration

Los Angeles, CA

May 2016

PATRIOT HIGH SCHOOL

Diploma – General Studies

Riverside, CA

May 2010

SKILLS

PC-MAC

Efficient-Microsoft Office Products, which include Word, Excel, and PowerPoint.

Efficient-Point of Sale Restaurant Systems

Excellent Communicator; Fluent in Spanish and English

REFERENCES

Upon Request