

Antonio Ingram

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Authorized to work in the US for any employer

WORK EXPERIENCE

Ramp Agent

AvPORTS - White Plains, NY - January 2015 to November 2015

Responsibilities

Load and unload Aircrafts preform water and Lavatory Services

Accomplishments

T1 & T2 Certified

Supervisor

West Corp - Universal City, TX - July 2013 to January 2015

Responsibilities

Supervise 20 agents promote sales , phone edit (Callflow) Customer Service, Collections, Fios, Dish

Took 100 inbound calls daily, and over 150 outbound calls , Assisted with Collections , Repair calls over 200 per day

Accomplishments

Top 25 Sales Leader , Trained over 300 agents On the Job Training

Skills Used

word , excel , creating new orders , collections

Sales Vendor

Intergrated Marketing Services - Bronx, NY - September 2006 to May 2013

Responsibilities

Product Knowledge for employees

Stock

Setting Planograms

Assisting Associates in Sales

Accomplishments

Top Sales

Skills Used

I Pad to take pictures Bay Integrity

Building Endcaps as per Planogram

Supervisor

The Home Depot - New Rochelle, NY - August 2002 to January 2013

Responsibilities

Recieving Supervisor - Keyrec/recieve trucks

Lumber/Building Materials Supervisor- Unloading Sheetrock and lumber with a forklift
Plumbing Supervisor- Ordering pipe Copper/plastic along with fittings
Hardware Supervisor-Ordering Power tools
Overnight Stock- packing out merchandise
Packdown Team Supervisor- Dropping merchandise from the overhead
MET Team - Working at multiple Home Depot Locations - Bulding beams-and setting merch to planogram

Accomplishments

Sales Bonus every year at least \$400.00

Associate of the Year

Skills Used

Customer service

Forklift Driver

Reach Truck Driver

Slip Sheet Driver

Electric Pallet Jack Driver

Word/Excel/Powerpoint

Creating Special Orders

Excellent Product Knowledge

EDUCATION

Ged in nursing

Westchester Community College - Mount Vernon, NY

2012 to 2013

SKILLS

Forklift Certified