

Benjamin Barlowe

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Job Experience

Olive Garden

Brea, California

Server

As a Server I provided a genuine, personalized Italian dining experience while also providing fast, efficient service. Made sure food was served in a timely fashion as well as provided support to other servers in order to ensure that guest were receiving the best experience possible while dining. Moreover I built relationships with several guest and establish regular guest that would request me, which humbled and inspired me to continue giving great service.

Zip Ayce Sushi and Teppan

Corona, California

Manager/Shift Lead Server

As a shift lead server I became responsible for controlling the guest experience for the the entire floor of the restaurant. This included making sure all guest were having a great experience by frequently checking on tables. Moreover I also made sure food came out in a timely manner for the restaurant by keeping a open flow of communication with sushi chefs, cooks and servers. I also opened and closed the restaurant which included calculating sales for the day, batching credit card transactions and analyzing sales for each server. Moreover my experience also includes coming up with ways to improve sales on certain days that were lacking before my management. This challenge lead me to developing relationships with target customers and successfully generating business by hosting private parties. I also developed a rewards program for employees in the area which substantially increased day time sales.

Rawken Sushi Lounge

Pomona, California

Server

As a server I provided a unique dining experience of both a fun atmosphere and quality Japanese inspired cuisine. Being that the sushi lounge is primary a club at night my primary essential responsibility was to have a great charismatic attitude while attending to guest needs. While serving I frequently upsold to more exotic and expensive drinks as well as sold bottle service. I also exhibited a strong knowledge of my product by being able to successfully explain several sushi rolls and upselling to more out of the ordinary choices.

Mt. San Antonio College Walnut, Ca

Student Administrator

Hired as a Student Administrator task included assisting professors, higher management and students. Assisting consisted of paperwork preparation, computer program upkeep, paper work preparation, phone calls, managing student attendance in learning lab, assisting students in tutorial services and managing department work area to the highest standard.

Papa Chino's Bar and Grill

Chino, California

Server, Busser ,Cashier , Food Prep,Dishwasher

Hired as an Busser I soon was promoted to a Server position and eventually mastered virtually all positions in the restaurant; Server, Busser, Cashier, Food Prep and Dishwasher. Being a Server with an natural extroverted personality, assisted in developing great conversation with customers gaining knowledge such as their names and taking a interest in their day proved to be a genuine method in obtaining repeat customers. As an Busser my task were to clean tables , floors, dining room, bathroom virtually the whole restaurant and I did this in the fastest in friendliest manner. As Food Prep my task was to pay close attention to the product that we served to customers before it went out to the dining room, I also did this to the best of my ability. In retrospect my job at Papa Chino's Bar and Grill was to be a team player.

Internships

RayBon Aerospace

Upland, Ca

Accountant intern

Internship as a Accountant consisted of managing and maintaining accounts with clients. Making sure accounts are up to date and billing clients. In addition answering phone calls, customer service, and building relationships with new clients. Also maintaining accounts through Quick Books and paying company bills. Making sure I kept the highest standards and professional standards that adhere to Aerospace qualifications.

Volunteer Work

Aspire Women's Event

Walnut, Ca

Chair Member

ASPIRE Women's Event is a charity event that is aim at increases female academic excellence in higher education. The event is recognize by the Mt.San Antonio College as a means of producing excellence among women, by congratulating them on their academic performance throughout the year and inspiring them to reach their full potential. Chair member on committee In charge of fund raising, raised over 2500 for the event. Through contacting local businesses and networking throughout the community. In charge of advertising, was able to advertise throughout the local area as well as reach awareness to over 5 college campuses in southern California. Including Mt.San Antonio College, Cal Polly College, University of California Irvine as well as Fullerton College. Also in charge of overall upkeep of time schedule of task that needed to be done in order to have a successful event.

Education & Accolades

Morgan State University

Mt. San Antonio College- Associate Degree Sociology

Aspire Scholarship recipient

Campus Tour Scholarship recipient

Scholastic recognition Mt. San Antonio College Aspire

Terry Perry Scholarship recipient