

# **Bersabel Tammerat**

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**OBJECTIVE:** To obtain a challenging and rewarding position to utilize my experience and skills.

## **SKILLS:**

Excellent oral and written communications skills; project and event management

Highly skilled in customer service

Experience with knife skills, product id and food preparation

Ability to work in a team-based environment.

Fluent in English and Amharic

Ability to work under pressure in a fast paced environment

Managerial skills pertaining to scheduling, profit & loss along side food cost

## **WORK EXPERIENCE**

### **208 Rodeo- Beverly Hills- May 2016-Present**

#### **Host**

Part Time hostess in the city of Beverly Hills. Responsibilities include but not limited to menu knowledge, answering phone calls, making reservations, greeting, seating guests & interacting with guest.

### **Bistro 31- Santa Monica- January 2016-March 2016**

#### **Host-Busser-Runner-Server**

Part Time at a seasonal restaurant in Santa Monica. Responsibilities included but not limited to menu knowledge, greeting guest, taking orders, handling money, & making sure guest enjoy their entire experience with you.

Manger: Veronica Gamm (310) 309-9778

### **Hakkasan Herringbone- Santa Monica- June 2015-Present**

#### **Host**

Part Time hostess & apart of the opening team in the city of Santa Monica.

Responsibilities include but are not limited to greeting, seating, reservations & confirmation phone calls, event coordinating along with other customer service requirements. Kept a great knowledge of our menus & great relationships with new & returning customers. General Manager: Jordon Ogron (310) 971-4460

### **Hilton Hotel- Marina Del Rey- February 2013 – October 2013**

#### **Front Desk Agent**

Part time agent & apart of the opening team in the city of Marina Del Rey.

Responsibilities include but were not limited to superior customer service, communicated with guests, team members and management. Cash handling and credit



card processing, check in and out services, phone reservations, guest requests, concierge / local knowledge, and sales knowledge. *Supervisor: Laurie Hill (310) 428-8243*

### **Ugo- Culver City- May 2013 – October 2013**

#### **Host**

Part Time hostess in Culver City. Greeted guests with a smile as they entered the restaurant. Book reservations and seat guests to their designated table. Provide customer service to guests and answer questions pertaining to the menu and the restaurant brand. *Supervisor: Bryon: 310-729-2374*

### **EDUCATION**

**Art Institute- Santa Monica October 2014 – June 2016**

BA, Culinary Management

**Beverly Hills High School June 2010**

*Graduate-w/ Diploma*

