

1830 N. Cherokee Ave. #102 | Los Angeles, CA 90028 | (610) 653-6514 | Kristenmcpike@gmail.com

I am a professional bartender with serving experience, exceptional beverage knowledge and has a very warm and welcoming personality looking to share my experience and grow with Acrobat Outsourcing.

#### QUALIFICATIONS:

- 9+ consecutive years of bartending experience in fine dining, banquet and night club atmospheres
- California ServSafe Certified
- Experience working in a fast paced environment with great efficiency and composure
- Conscious of the importance of upselling and outstanding customer service
- Extensive beverage knowledge including a wide range of martinis, mojitos, margaritas, shots and popular cocktails
- Incredible work ethic with the ability to work extremely well with a team as well as independently
- Excels at multitasking and prioritizing

#### RELATED EXPERIENCE:

##### **Levy Restaurants: Staples Center & Microsoft Theater**

**October 2012 - Present**

*Bartender / Server*

Los Angeles, CA

- Always greet guests with a warm and welcoming smile
- Extremely conscious of carding and the importance of consistent pours
- Ability to work in a high stress environment with confidence

##### **Rosa Mexicano: Sunset & LA Live Locations**

**July 2011 – November 2014**

*Bartender*

West Hollywood, CA & Los Angeles, CA

- Served bar guests beverages and food in a timely manner
- Maintained recipe knowledge of all specialty cocktails and margaritas
- Excelled at speed, consistency and composure during high volume hours

##### **Viva Bistro and Tapas Lounge**

**January 2010 – May 2011**

*Bartender*

Wyomissing, PA

- Efficiently served food and beverages to all guests seated at a 30-seat bar
- Always maintained composure and professionalism during high volume late night hours
- Responsible for opening and closing duties including maintaining a fully equipped and immaculate bar

##### **Inn at Reading**

**November 2008 – December 2009**

*Banquet Bartender*

Reading, PA

- Served beverages in a high volume environment with speed and accuracy
- Obtained proper cash amounts and was liable for money and inventory for time worked

##### **Camillo's Italian Restaurant**

**March 2007 – August 2008**

*Bartender*

Kutztown, PA

- Served a variety of mixed drinks, beer and wine
- Always kept a clean and well stocked bar

#### EDUCATION:

California ServeSafe Certificate (July 2014)

Kutztown University of Pennsylvania, Kutztown, PA: B.A. Criminal Justice (May 2009)

Mixology Wine Institute, Bethlehem, PA: Mixology Certificate (January 2007)

