

Yolanda Mays

Current: 1932 Rochester Circle ~ Los Angeles, California
Phone: (313) 377-9302 ~ *Email:* maysyola@msu.edu

Objective:	Experienced food server seeking to obtain a position in a prestigious restaurant where I can adequately utilize my professional, time-management, and excellent customer service skills		
Education:	BA Criminal Justice Minor in Philosophy and Law MICHIGAN STATE UNIVERSITY	Expected: May 2016	East Lansing, MI
	Study Abroad: Comparative Law and Legal Systems in the Caribbean	Spring 2015	
Professional Experience:	Server <u>Stillwater Grill</u>	09/2015 to 01/2016 Okemos, Michigan	
	<ul style="list-style-type: none">• Utilize clear and precise communication skills while interacting with guests, co-workers, and managers within a diverse work atmosphere.• Able to present an inclusive memory of knowledge that helps ease and enhance the guest's experience, while providing friendly and efficient customer service.• Assist management by assisting in the training of new team members, by providing the knowledge needed for proper fulfillment of their duties.		
	Server. <u>Olive Garden</u>	09/2014 to 07/2015 Austin, TX	
	<ul style="list-style-type: none">• Responsible for assisting and serving food at one of Olive Garden restaurants that serves thousands of daily meals to MSU students, faculty and staff, and local community members.• Acquired the skills in becoming a positive leader and role-model amongst peers, and improved my multi-tasking, communication, and time management skills.• Assisted in the preparation of food prior to the restaurant opening, to ensure proper levels of food to meet customer needs.• Assisted with the cleaning of the restaurant before opening and after closing		
Internship:	Meridian Law Center, P.C. Donald C. Frank Okemos, Michigan 48864	Fall 2015	
Skills & Activities:	Member: American Criminal Justice Association-MSU Chapter <u>Federal Emergency Management Agency (FEMA) Certifications</u>	09/2012 to present Fall 2014	
	<ul style="list-style-type: none">• IS 100 - Introduction to Incident Command System• IS 200 - ICS for Single Resources and Initial Action Incidents• IS 700 - National Incident Management System (NIMS) an Introduction		