

Anissa Jolly

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Summary

Retail Sales Associate possessing expertise running a register, handling cash, credit cards, money orders, and travellers checks. Looking to expand my retail customer service to a job with steadier hours.

Highlights

- Approachable
- Flexible
- Knowledge of fashion
- Reliable and Dependable
- Cheerful and Energetic

Accomplishments

Fulfilled all supervisory duties when Store manager was away on vacation. Won "Retail Sales Associate of the Month" Award.

Experience

Belk

November 4, 2014 to Present

Sales Associate

Meridian, MS

Described use and operation of merchandise to customers. Received and processed cash and credit payments for in-store purchases. Opened and closed the store, including counting cash, opening and closing cash registers and creating staff assignments. Placed special merchandise orders for customers. Shared product knowledge with customers while making personal recommendations. Demonstrated that customers come first by serving them with a sense of urgency. Worked as a team member to provide the highest level of service to customers. Maintained friendly and professional customer interactions. Verified that all merchandising standards were maintained on a daily basis. Put out stock.

Dillard's

March 2014 to November 1, 2014

Sales Associate

Meridian, MS

Described use and operation of merchandise to customers. Received and processed cash and credit payments for in-store purchases. Opened and closed the store, including counting cash, opening and closing cash registers and creating staff assignments. Placed special merchandise orders for customers. Shared product knowledge with customers while making personal recommendations. Demonstrated that customers come first by serving them with a sense of urgency. Worked as a team member to provide the highest level of service to customers. Maintained friendly and professional customer interactions. Verified that all merchandising standards were maintained on a daily basis. Put out stock. Worked in Lingerie, so I fit bras and customized the right fit for each customer.

**Dillard's
Sales Associate
Meridian, MS**

July 2002 to November 2003

Described use and operation of merchandise to customers. Received and processed cash and credit payments for in-store purchases. Opened and closed the store, including counting cash, opening and closing cash registers and creating staff assignments. Placed special merchandise orders for customers. Shared product knowledge with customers while making personal recommendations. Demonstrated that customers come first by serving them with a sense of urgency. Worked as a team member to provide the highest level of service to customers. Maintained friendly and professional customer interactions. Verified that all merchandising standards were maintained on a daily basis.

**Radio Shack
Assistant Manager
Glasgow, KY**

November 1993 to July 2002

Shared product knowledge with customers while making personal recommendations. Demonstrated that customers come first by serving them with a sense of urgency. Worked as a team member to provide the highest level of service to customers. Maintained friendly and professional customer interactions. Verified that all merchandising standards were maintained on a daily basis. Placed special merchandise orders for customers. Opened and closed the store, including counting cash, opening and closing cash registers and creating staff assignments. Received and processed cash and credit payments for in-store purchases. Described use and operation of merchandise to customers.

Education

**El Dorado High School 1987
High School Diploma: General
Placentia, Ca, USA**