

# Evlyn Williams

San Jose, CA

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Authorized to work in the US for any employer

## WORK EXPERIENCE

### **Fraud prevent**

Sykes Enterprises, Inc. - Fort Smith, AR - January 2015 to July 2016

Inbound calls for Bank of America debit card holders. We helped remove restrictions making debit cards accessible again. When fraud occurred I would assist in issuing a new card and reimbursement on fraud activity.

### **Customer Service Associate**

Lucky's Market - San Jose, CA - October 2012 to April 2013

Assisted cashiers with checking out customers. Demos for new products at the store. Light cleaning

### **Paint Department Associate**

Lowes Home Improvement Stores - Fort Smith, AR - January 2012 to October 2012

I mixed paint and stain samples for customers and stocked shelves

### **Customization Sales Associate**

HOT STuff Dream Works - Fort Smith, AR - June 2010 to January 2012

I took and made custom orders for screen print and airbrush t-shirts, decals, helmets, and banners. I also took inventory of the store did daily openings and made work schedules for other employees.

### **Cashier**

Harps Food Stores - Fort Smith, AR - January 2006 to August 2009

I rang up customers groceries and bagged them. Also assisted with stocking shelves and some light Cleaning.

## EDUCATION

### **none in psychology**

University of Arkansas-Fort Smith - Fort Smith, AR

2009 to 2010

### **none in Psychology**

Carl Albert State College - Sallisaw

2008 to 2009

### **High school diploma in general studies**

Roland Hi - Roland, OK

2006 to 2009

## SKILLS

Customer Service Skills.