

Torchie Renee' Peppers

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HIGHLIGHT OF QUALIFICATIONS

- Thrives in a fast-paced culinary environment.
- Four years of progressive culinary experience at a chef level.
- Repeatedly recognized for taking initiative in the absence of previously scheduled staff.
- Ability to work both independently and as part of a high performing team.
- Excellent communication and presentation skills.

EDUCATION

Tarrant County College, Arlington, TX
Major: Culinary Arts

2014 – Present

CERTIFICATIONS

- Culinary I
- Culinary II
- ServSafe

RELEVANT COURSEWORK

- Basic Food Preparation
- Garde Manger
- Intermediate Food Preparation
- Fundamentals of Baking
- Purchasing/Hospitality Operations
- International Cuisine
- Dining Room Service
- Hospitality Legal Issues
- Principles of Food/Beverage Operations
- American Regional Cuisine
- Principles of Healthy Cuisines

WORK EXPERIENCE

Cook, Legends Hospitality, Arlington, TX 2011 – Present

- Carryout the production, operation and sanitation aspects of all culinary and stewarding operations.
- Maintain a consistent high level of food quality kitchen productivity, and line of supply.
- Create and develop recipes, dishes and any additional requirements.
- Train and mentor new employees.
- Assist in ensuring schedules are complete based on a forecast.
- Demonstrate competent product knowledge by correct storing and handling of all perishables, maintaining quality, security, value and integrity.
- Ensure are properly clean at all times.

Ticket Agent, Rangers, Arlington, TX

2011 – 2014

- Provided all guests a positive first impression of the Globe Life Park by offering superior, individualized guest service.
- Accurately operated the Ticketmaster computer ticketing system to sell tickets for Globe Life Park events.
- Problem-solve by effectively communicating with guests to locate and deliver will-call/guest list tickets.
- Provided information regarding Globe Life Park events and facilities via face-to-face communication and telephone.
- Provided superior customer service to all internal clients.

ADDITIONAL WORK EXPERIENCE

Call Center Agent	Comp USA, Dallas, TX	1996 – 2011
Customer Service Collections	Diamond Chrysler, Southlake, TX	1985 – 1996