



CHARLES

CORTES

(626)494 2310 getcharlie@gmail.com

Serving delicious food and mixing cocktails to perfection since 2005

appetizers

GUESTS

I am passionate about providing guests with a remarkable experience, whether in my care or another's

TEAM

I am all about teamwork. Even if I have to put the team on my back

CHARACTER

I tend to be well-liked. I'm affable. A trait, I believe, gives me an advantage in the daily struggle for guest-satisfaction

LOOKS & BRAINS

I am an excellent problem solver and I excel under pressure. I communicate very well, whether it be written or verbal. And as a compliment to being personable, my demeanor, appearance and speech are all reflective of my professionalism

All entrees served with choice of side
entrees

JP23 BBQ SMOKEHOUSE

Bar/Floor Manager

Remedy guest concerns before they become complaints, freshly prepared with assistance to all FOH staff served atop a bed of standard bar responsibilities

Jan 2014-July 2016

SAGE RESTAURANT & LOUNGE

Bartender

Dinner, banquets, events and late night all grilled how you like and served with bartender duties

Feb 2012-Jan 2015

QUIET CANNON (QC's 20/20)

Bartender

Standard bar duties sautéed with a choice of banquets, special events or late night

Dec 2010-Jan 2012

RADISSON HOTEL

Bartender

Dinner, banquets, events and late night wrapped in handmade bartender tasks

Feb 2008-Dec 2010

THE OLIVE GARDEN

Bartender/Server

My first server job! Learned and applied terrific server techniques and basic bar responsibilities

Aug 2005-Feb 2008

specialty cocktails

I AM

a veteran nightclub bartender with a wealth of experience in high-volume/fast-paced environments. Along with years of working for both corporate and privately owned restaurants

I CAN

operate various POS systems, organize and maintain inventory, balance drawers

I HAVE

an extensive cocktail library of both classic and popular recipes. As well as proficient knowledge and experience in craft cocktails, craft beer and wine

sides

THE ELEPHANT BAR

Bartender

La Mirada, CA

CONGREGATION ALE HOUSE

Bartender

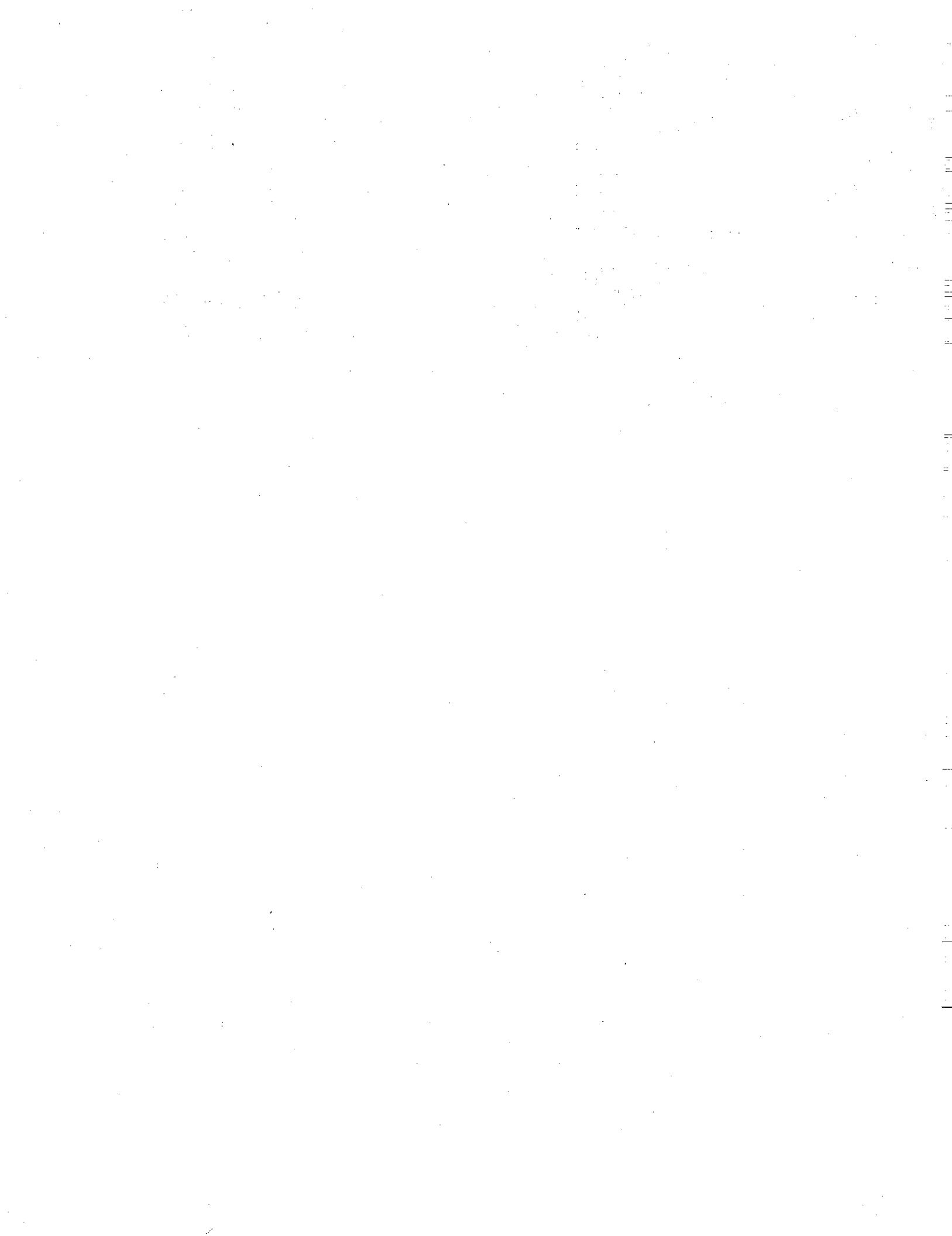
Pasadena, CA

MacCALLAN'S

Bartender

Brea, CA

7 days a week from Open to Close



I'm Charles CORTES

BARTENDER

*Part-time poet :)



EXPERIENCE

FLOOR MANAGER/ LEAD BARTENDER Jan 2014 - NOW

- Beer and Liquor Inventory and Ordering
- Cashier balancing and bank drop
- Remedy guest complaints
- Standard bar duties

BARTENDER Feb 2012 - Jan 2015

- Standard bar duties
- Bar tend nightclub and other special events

Other companies include, but are not limited to:



Bartender
Dec '10-Jan '12



Bartender
Feb '08-Dec '10



Server/Bartender
Aug '05-Feb '08

Elephant Bar

La Mirada, CA

Congregation Ale
House

Pasadena, CA

MacCallan's

Brea, Ca

LEADS, TIPS and CA Food Handler's Certified

(626) 494 - 2310
Call or Text Anytime!



I concoct cocktails and lively libations,
liquid courage with appealing presentation

A provider of solace, if it's comfort you seek
from the stress of the morning, the day
or the week

Often sought for opinions, as to what I
recommend

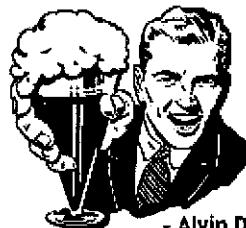
As I hustle and bustle to, almost, no end

My smile's non-pretentious and free to all
friends

So cheers to your thirsts giving reason to tend

ABOUT me

- *I love people
- *I'm an extrovert. So, naturally, I create relationships
- *I smile a lot
- *I work hard
- *I believe in team work, but I'll put the whole team on my back, if needed
- *I'm smart, funny and a former spelling bee champ



"HAPPY THANKSGIVING
CARSON! YOU'RE A GREAT
HUMAN BEING, AND I
FUCKIN' HATE THAT SHTT!"

- Alvin Duran, Excellent Judge of Character/Potty Mouth

The SKILLS that PAY the BILLS

Extensive and constantly updated library of both classic
and popular cocktail recipes

Proficient craft cocktail, craft beer and wine knowledge

Years of experience in both corporate and privately
owned restaurants

Veteran nightclub bartender with years of high volume,
fast paced experience at multiple venues

Can operate various POS systems

Fast, efficient, accurate and organized

I appreciate your time

THANK YOU!

Multiple Choice (6 points)

B 1) Carbonation _____ the rate of intoxication.

- a) Slows down
- b) Speeds up
- c) Does nothing to

100%

B 2) What are the six most commonly used spirits?

- a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice
- b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila
- c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel
- d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum

B 3) You can accept an expired ID as long as all other information is correct.

- a) True
- b) False

B 4) If someone has had too much to drink, serving them coffee will help sober them up.

- a) True
- b) False

~~*D~~ 5) What are the acceptable forms of ID for Alcohol Consumption?

- a) State or Government Issued ID Card or Drivers License
- b) Passport or Passport ID Card (as long as it lists the person's date of birth)
- c) School ID or Birth Certificate
- d) A & B
- e) A, B & C

~~*SOME PLACES DON'T ACCEPT
PASSPORTS Cuz IT DOESN'T
HAVE AT LEAST
3 IDENTIFIERS.~~

B 6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.

- a) True
- b) False

Vocabulary (9 points)

Match the word to its definition

C "Straight Up"

a.) Used to crush fruits and herbs for craft cocktail making

F Shaker Tin

b.) Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured

I "Neat"

c.) To serve chilled liquor in a chilled stemmed cocktail glass with no ice

A Muddler

d.) To pour $\frac{1}{2}$ oz of a liquor on top

B Strainer

e.) Used to measure the alcohol and mixer for a drink

E Jigger

f.) Used to mix cocktails along with a pint glass and ice

G Bar Mat

g.) Used on the bar top to gather spills

D "Float"

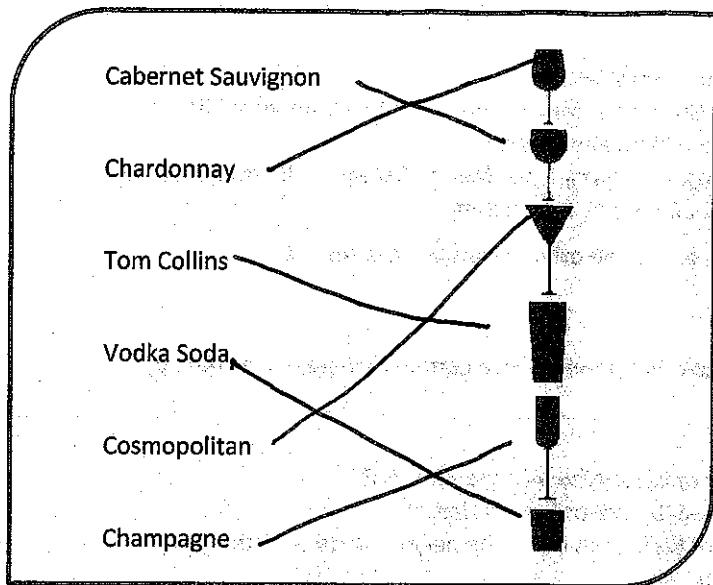
h.) Requesting a separate glass of another drink

X "Back"

i.) Means to serve spirit room temperature in a rocks glass with no ice

Glassware (6 points)

Match the correct glass to the drink



Answer and Question (14 points)

Provide examples of 3 brand name "top shelf" spirits (3 points): BELVEDERE, MACANUCA'S, CASA DE AZUL

What are the ingredients in a Manhattan? BOURBON, SWEET VERMOUTH, BITTERS

What are the ingredients in a Cosmopolitan? VODKA, TRIP SEC, CRANBERRY JUICE

What are the ingredients in a Long Island Iced Tea? VODKA, RUM, GIN, TRIP SEC, SS, COKE (TEQUILA sometimes)

What makes a margarita a "Cadillac"? ADD A FLOAT OF GRAND MARNIER OR Cointreau

What is simple syrup? SUGAR & WATER

Is it legal to pour liquor from one bottle into another? What is this called? (2 points)

MARRYING IS NOT LEGAL

What should you do if you break a glass in the ice? MARK IT w/ GRENADINE, BUT IT
MUST SURELY BE OF GLASS

When is it OK to have an alcoholic beverage while working? NEVER

What does it mean when a customer orders their cocktail "dirty"? ADD ICE

What are the ingredients in a Margarita? TEQUILA, TRIP SEC, SS LIME JUICE