

Name: Marysha Jarner

Score /14

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
 - a) When handling disinfectant solutions
 - b) When cleaning guest rooms
 - c) When handling soiled linen
 - d) When handling or disposing of waste
 - ☒ e) All of the above
2. Which of the following should be cleaned daily?
 - a) Chairs, lamps, and tables
 - b) Tabletops, bed, and handrails
 - c) Grab bars, light, tops of doors and counters
 - d) Floors, sinks, toilets, and latrines
 - ☒ e) All of the above
3. True or False: You do not need to use a separate cloth for cleaning bathrooms.
4. True or False: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.
 - a) Floors Daily/Weekly
 - b) Toilets and latrines Daily/Weekly
 - c) Carpets in guest rooms Daily/Weekly
 - d) Carpets in offices Daily/Weekly
 - e) Soiled linen Daily/Weekly
6. The best way to clean the floors:
 - a) Scrubbing
 - b) Dry sweeping and dusting
 - ☒ c) Sweeping, mopping and dusting
 - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean- up
 - b) Wait until the end of your shift to clean it
 - ☒ c) Flag the spill and clean it up immediately
 - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
 - ☒ a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - b) Find the janitor on- duty and ask him to clean it up
 - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - d) Nothing

9. What do you do if you encounter with bed bugs in a guest room?
Contact Supervisor Immediately, and Place a Tag on Door

10. What do you do if you find Lost and Found items in a guest rooms?
Turn it in to the Registration/Security/Lost n Found

11. Describe the difference between a disinfectant and a cleaning solution?
Disinfectant = Sanitize and ~~Clean~~ germs = ~~Lysol~~ Lysol
Cleaning Solutions = ~~Be~~ Clean supply containing
Acidified Chemicals.

MARYSHA D. FARMER

INFORMATION



MARYSHAFARMER@GMAIL.COM



(323)392-8551



MARYSHAFARMER

LINK TO OTHER ONLINE
PROPERTIES:
PORTFOLIO/WEBSITE/BLOG

EXPERIENCE

02/2012-04/2015	CARE
GIVER	
IN HOME SUPPORT SERVICE, HAWTHORE, CA	
03/2013-11/2015	Security
Guard	
BDL SECURITY INC, Inglewood, CA	
03/2014-2/2015	Security
Guard	
Elite Security Inc., San Diego , CA	
01/2013-09/2014	
Cashier	
R&B Caribbean Market, Los Angeles, CA	
01/2014 to 04/2014 04/2015/2016	Marketer/ Waiver
Liberty Tax Services, Los Angeles, CA	
02/2013 to 04/2013	Cashier
Fresh and Meaty Burgers, Los Angeles, CA	
05/2009 to 02/2012	Care
Provider	
Sharon's Manor, Los Angeles, CA	
05/2009 to 02/2012	Office
Manager/Cashier	
Antelope Valley College, Antelope Valley, CA	

OBJECTIVE

Seeking a position in Office Administration/Customer Service where my extensive experience will be further developed and effectively utilized. Looking forward to working with a company that offers opportunity for growth and advancement.

EDUCATION

Marinello
School of
Beauty

Certificate

West
Adams
Preparatory High
School

Diploma

SKILLS

Customer Service Skills

9 years' experience
leadership skills

Personal Strengths

Outstanding

communications skills	
Observe/ Report	Good
organizational skills	
Answer questions	Resourceful
problem solver	
Resolving Customer Complaints	Great Team
Player	
Professional Work Ethic	

Computer Skills

Excellent command of: Microsoft
Windows XP, Vista, Word
Typing Speed 50
Internet Access & Research
Copy and fax machines/Scanners/digital cameras

