

Rosalie DaCosta

260 East Westfield Ave Apt. 205
Roselle Park, NJ 07204
(908) 875-8324
rosaliemdacosta@gmail.com

EXPERIENCE

Smart Safety Services, Kearny, NJ — Safety Manager

May 2015 - November 2015

Customer service, Prepare for audits, Perform drug tests, Cooperate and follow the Department of Transportation regulations.

Smashburger, New Providence, NJ — Cook

May 2012 - May 2015

Cashier, Head cook, Customer service, Correct orders, Clean.

Maxon Hyundai, Union, NJ — Receptionist

February 2009 - January 2010

Handle license plates & registrations, Customer service, Handle charges and purchases.

EDUCATION

Union County College, Cranford, NJ — Associate's

September 2010 - June 2012

Biology Major. Played for Softball team.

Union High School, Union, NJ — Diploma

September 2003 - June 2007

Played Varsity Softball.

SKILLS

Patient. Hard Worker.
Microsoft Word,
Excel, PowerPoint. Great with
people. Fluent in three
languages.

AWARDS

Certification from Quest
Diagnostics.

Coach for Union Suffragettes

LANGUAGES

English, Portuguese &
Spanish

Interview 08/31/16
10am

08/31/16
Cashier, Serving
drives
open - not currently
working

Cashier Test

Score / 15

1) A roll of quarters is worth?

- a) \$5.00
- ☒ b) \$10.00
- c) \$15.00
- d) \$20.00

2) A roll of dimes is worth?

- ☒ a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

3) A roll of nickels is worth?

- a) \$8.00
- ☒ b) \$6.00
- c) \$4.00
- d) \$2.00

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- ☒ c) \$0.50
- d) \$0.25

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- ☒ c) Point of sales
- d) People over service

6) What is the current sales tax rate in your city 7.00 %?

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- ☒ c) \$7.06
- d) \$5.06

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- ☒ b) \$14.50
- c) \$9.50
- d) \$4.50

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- ☒ d) \$12.00

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- ☒ a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

14/15

93%

Multiple Choice

- A 1) Food is served on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- D 2) Drinks are served on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- A 3) Food and drinks are removed on what side with what hand?
a) On the left side with the left hand
b) On the left side with the right hand
c) On the right side with the left hand
d) On the right side with the right hand
- B 4) What part of a glass should you handle at all times?
a) The stem
b) The widest part of the glass
c) The top
- D 5) When you are setting a dining room how should you set up your tablecloths?
a) Neatly and evenly across the tables
b) The creases should all be going in the same directions
c) The chairs should be centered and gently touching the table cloth
d) All of the above
- D 6) If you bring the wrong entrée to a guest what should you do?
a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn
b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served
c) Try to convince the guests to eat what you brought them
d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

27/35

77%

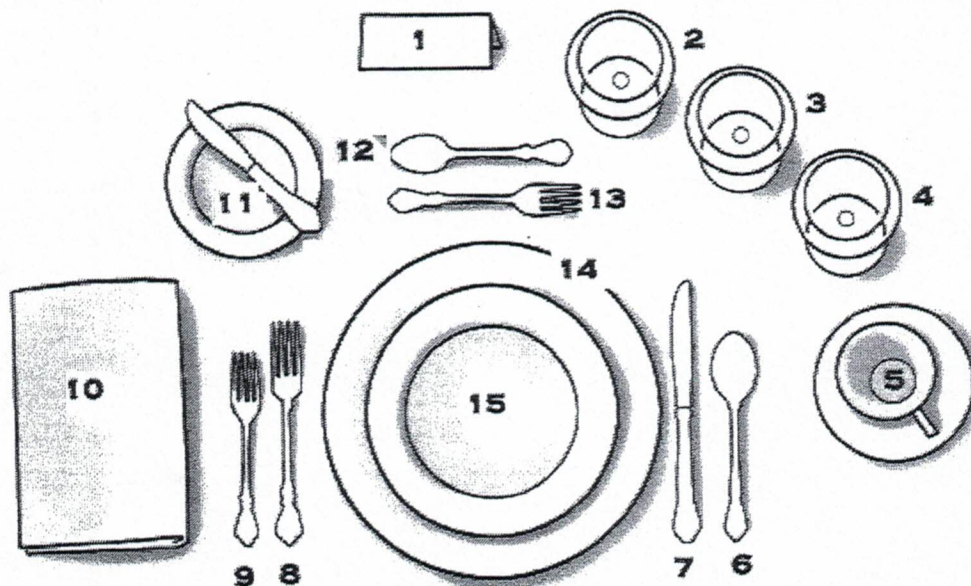
Match the Correct Vocabulary

- | | |
|--------------------------|---|
| <u>D</u> Scullery | X Metal buffet device used to keep food warm by heating it over warmed water |
| <u>B</u> Queen Mary | X Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>A</u> Chaffing Dish | X Used to hold a large tray on the dining floor |
| <u>E</u> French Passing | X Area for dirty dishware and glasses |
| <u>G</u> Russian Service | X Large metal shelving unit for prepared food to be held or for dirty trays to be stored |
| <u>F</u> Corkscrew | X Used to open bottles of wine |
| <u>C</u> Tray Jack | X Style of dining in which the courses come out one at a time |

Name _____

Servers Test

Score / 35



Match the Number to the Correct Vocabulary

- | | | | |
|-----------|-----------------------|-----------|------------------------------|
| <u>10</u> | Napkin | <u>8</u> | Dinner Fork |
| <u>11</u> | Bread Plate and Knife | <u>5</u> | Tea or Coffee Cup and Saucer |
| <u>1</u> | Name Place Card | <u>7</u> | Dinner Knife |
| <u>12</u> | Teaspoon | <u>2</u> | Wine Glass (Red) |
| <u>13</u> | Dessert Fork | <u>9</u> | Salad Fork |
| <u>6</u> | Soup Spoon | <u>14</u> | Service Plate |
| <u>15</u> | Salad Plate | <u>3</u> | Wine Glass (White) |
| <u>4</u> | Water Glass | | |

Fill in the Blank

- The utensils are placed 1 INCH inch (es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? DESSERTS
- Synchronized service is when: N/A
- What is generally indicated on the name placard other than the name? NAME + TABLE #
- The Protein on a plate is typically served at what hour on the clock? N/A
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?
LET THE CHEF KNOW