

JESSICA MENCHACA

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Professional Summary: I am a dependable, energetic, highly motivated college student with experience in the food industry. I am seeking employment with a high quality company that values hard work and competitiveness. I have great interpersonal skills and have had great experience working in team environments, specifically in the area of customer service .I am dependable and committed to excellence.

SKILLS

- Effective team player
- Cash Management skills
- Customer-oriented
- Active listening skills
- Motivated team player
- Natural leader
- Highly motivated individual
- Ability to work in fast paced environment
- Ability to work well under pressure.

WORK HISTORY

02/2014- 05/2015

1. To Go Specialist, Applebee's – Highland, CA

- Delivered exceptional, friendly, and fast service
- Greeted customers warmly, acknowledging regular clientele and encouraging new menu products
- Resolved customer concerns while maintaining a calm attitude even during high-volume times and challenging circumstances
- Answered questions about menu selections and made recommendations when requested
- Managed closing duties, including restocking items and reconciliation of the cash drawer

EDUCATION

Current

Associate of Arts Child Development Degree
Crafton Hills College – Yucaipa, CA

2013

High school Diploma
Citrus Valley High School – Redlands, CA

REFERENCES

Rolman Calderon
(909) 936-2082

Kay Stevens
(909) 496-7794