

Francisco F. Alvarado

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Experienced customer service professional and multi-tasker, with a keenness towards keeping up with the fast pace of technology and a skill for critical thinking. Willfulness to demonstrate the clear understanding of combining patience along with rapid solutions and time management.

Education Summary

Crafton Hills College, Yucaipa, CA

finished Cisco Networking course (studying for ccna)

Bachelor Degree in Game Art Design,

Westwood College, Upland, CA,

October 2011

ROP Certificates in Computer Repair & Cisco networking 1-3
2006

Experience Summary

Quicksilver : retail Customer service Cabazon CA **February 2016 - present**

- Cashier
- tend to customers needs
- answer customer questions on product technology
- stock sales floor with product
- backstock product
- Process and Price Products
- Clean store

Nike : retail Customer service Cabazon CA **November 2014 - October 2015**

- tend to customers needs
- answer customer questions on product technology

- stock sales floor with product
- backstock product
- pull pos from back of house
- fix displays and pricing

Aj Barile's Chicago Pizza: *Cook, Prep leader*, Yucaipa CA July 2008- July 2014

- Prep leader – oversee 5 people for quality assurance
- Tended to basic customer needs and services
- Runs stone burning oven for quality control of product

Pizza Hut: *CSR. Cook, dough master*, Yucaipa, CA July 2004 – May 2008

- Pizza hut team member on the front end with customer service
- Head cook – leader of prep line with 3 people on the line
- Dough master – prepping dough for reg. and deep dish pizzas
- Tended to basic customer needs and services

Skills

Natural Mentor	Quality Assurance	Excellent time Management
Fluent in Spanish	Skilled Multi-tasker	Eager to learn new skills
Hard working	Always seeking to Improve	Fast Learner
Team Leader	Proficient in MS Office	Skillful in Computer Repair
Self-Motivated	Can work unsupervised	Problem-Solving
High level of Computer Knowledge & Skills		Creative thinker