

# ***Francisco F. Alvarado***

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Experienced customer service professional and multi-tasker, with a keenness towards keeping up with the fast pace of technology and a skill for critical thinking. Willfulness to demonstrate the clear understanding of combining patience along with rapid solutions and time management.

## **Education Summary**

**Crafton Hills College**, Yucaipa, CA

finished Cisco Networking course ( studying for ccna )

**Bachelor Degree in Game Art Design,**

**Westwood College**, Upland, CA,

October 2011

**ROP** Certificates in Computer Repair & Cisco networking 1-3  
2006

## **Experience Summary**

**Quicksilver : retail Customer service** Cabazon CA *February 2016 - present*

- Cashier
- tend to customers needs
- answer customer questions on product technology
- stock sales floor with product
- backstock product
- Process and Price Products
- Clean store

**Nike : retail Customer service** Cabazon CA *November 2014 - October 2015*

- tend to customers needs
- answer customer questions on product technology

- stock sales floor with product
- backstock product
- pull pos from back of house
- fix displays and pricing

**Aj Barile's Chicago Pizza: *Cook, Prep leader*, Yucaipa CA *July 2008- July 2014***

- Prep leader – oversee 5 people for quality assurance
- Tended to basic customer needs and services
- Runs stone burning oven for quality control of product

**Pizza Hut: *CSR. Cook, dough master*, Yucaipa, CA *July 2004 – May 2008***

- Pizza hut team member on the front end with customer service
- Head cook – leader of prep line with 3 people on the line
- Dough master – prepping dough for reg. and deep dish pizzas
- Tended to basic customer needs and services

**Skills**

Natural Mentor	Quality Assurance	Excellent time Management
Fluent in Spanish	Skilled Multi-tasker	Eager to learn new skills
Hard working	Always seeking to Improve	Fast Learner
Team Leader	Proficient in MS Office	Skillful in Computer Repair
Self-Motivated	Can work unsupervised	Problem-Solving
High level of Computer Knowledge & Skills		Creative thinker