

Anita Whitès
San Francisco, CA 94119
415.314.6816
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PROFESSIONAL SUMMARY:

ACROBAT	Expeditor (Busser, Runner, Barback) Wine Steward, Tray Passer, Banquet
San Francisco, California	Server November 2016 – Present

- Work for clients such as DPEM Events Marketing, Towers, Hornblower Yachts, Inc., and Guckenheimer
- Responsible for setting tables and resetting all dirty tables within a timely manner of the Guest departure; delivering high quality customer service, and completing side-work while maintaining health code standards
- Stock all necessary stations with inventory
- Present a clean, well-organized floor
- Multitask in a fast-paced environment
- Reach, bend, stoop, wipe, push, pull and lift items up to 50+ pounds

PRATHER RANCH MEAT COMPANY
San Francisco, California

Cashier/Prep Cook
July 2016 – April 2017

- Drive sales of menu items and/or meat products to help hungry customers (herbivores and omnivores) find the perfect meal, meal accompaniment, or cut of meat while catering to their dietary restrictions
- Educate customers on our unique sustainability and animal care practices
- Handle cash transactions, provide customer change, and process credit/debit cards purchases using the Squirrel POS system
- Assist our performance chefs with general daily tasks such as organization of the kitchen, stocking, inventory, and basic food prep assistance
- Reach, bend, stoop, wipe, push, pull and lift items up to 50+ pounds
- Follow food production guidelines, preparing food in the allotted time frame
- Maintain safe and sanitary food standards
- Label and date all prepared and stored food products
- Monitor all work areas consistently throughout shift
- Report any tools/equipment in need of repair or replacement
- Give exceptional customer service

TEAMCOALITION.ORG
San Francisco, California

Designated Driver Promoter, NFL Experience, Super Bowl City, And
AT&T Park January 2016 – February 2016

TEAM (Techniques for Effective Alcohol Management) Coalition.org is a nonprofit organization that allies professional and collegiate sports, entertainment facilities, concessionaires, stadium service providers, the beer industry, distillers, broadcasters, governmental traffic safety experts, and others to work together to promote responsible drinking and positive fan behavior at sports and entertainment facilities

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SAN FRANCISCO GIANTS
San Francisco, California

Designated Driver Promoter/Guest Services Representative
March 2013 - Present

- I was assigned to the Designated Driver booth in 2014. During that season, I instrumentally brought the 2010, 2012, and 2014 World Series Champions' numbers up to sixth place with unorthodox methods I continue to use to increase fan pledges
- I am the sole booth promoter to acquire on average 100 to 150 pledges per game (more than the average 50 for a booth attendant) with a record number of 242 during the 2015 baseball season
- Simultaneously, I collaborate with the Guest Services Manager and Director on methods to dramatically increase the club's pledges with the goal of making it the No. 1 baseball club in the continent on the TEAM Coalition list
- I work with the Vice President and Front Office Staff of Guest Services as ambassador to the baseball club creating an awesome fan experience by marketing and promoting the club. In this capacity, I set up and participate in fan giveaways and special events; advance the importance of the Designated Driver program; create souvenir certificates for first-time baseball attendees using Microsoft Word; greet and direct those visiting AT&T Park right before and during games; assist those with special needs; answer questions about the park and surrounding area; tend to lost-and-found issues; mingle with guests – especially, regarding topics of current sports events or special events; and interact professionally with high-profile clients and front-office staff

ADECCO NA
San Francisco, California

Cirquador, Vendeuse des Billets for Cirque du Soleil
November 2016 – January 2017

- Sold tickets to the shows using the company's proprietary POS system (AT&T Park, Parking Lot A)

SKILLS:

Type 70 WPM
Proofreading
Outlook

Research/Shepardizing
Microsoft Word
Excel

Customer Service
PowerPoint

EDUCATION:

San Francisco State University - BA, Broadcasting and Journalism; French minor
L'Université de Provence, Aix-en-Provence, France - part of SFSU's exchange-student program

MEMBERSHIP:

July 2013 - Present

International Alliance of Theatrical and Stage Employees and Moving Picture Machine Operators,
Local B-18

CERTIFICATIONS:

California Food Handler- expires 2018

Licensee Education on Alcohol and Drugs certificate