

CHRISTIAN DENIZ

Los Angeles, CA

cdenizdhs@gmail.com | (310) 867-5248

FULFILLMENT EXPERIENCE:

Fashion Nova Fulfillment Center | Santa Fe Springs, CA

July 2019 - Present

Order Picker and Inventory

- Pick e-commerce orders; organize picking totes.
- Adjust quantity and picking locations through cycle count, go backs, and put away of returned and miscellaneous merchandise using COFE and High Jump programs.

Ascena Retail Group, Inc. | Riverside, CA

Aug 2018 - Nov 2018

Order Picker and Sorter/ Truck Loader and Unloader

- Pick retail orders and sort boxes onto pallets with merchandise for six different brands.
- Load and unload trucks with boxes of merchandise weighing up to 50 pounds.

FOOD INDUSTRY EXPERIENCE:

Burger King | Perris, CA

Aug 2018 - Nov 2018

Cashier/ Food Handler

- Process front counter orders while simultaneously managing drive-thru which consists of multi-tasking between entering orders, cash/card transactions, bagging meals, preparing and serving drinks, etc.
- Consistently stock and maintain cleanliness of restaurant; close at the end of the business day.

NFL/ L.A. Dodger's Food Concession Stands | Los Angeles, CA

Sept 2016 - Dec 2016

Food & Beer Handler

- Receive and cash in food orders.
- Serve multiple cask beers.
- Help cooks complete orders.

HOSPITALITY & MANAGEMENT EXPERIENCE:

The Art Institute of CA - Los Angeles & Hollywood | Los Angeles, CA

Oct 2015 - June 2018

Student Housing Resident Assistant (R.A.)

- Thoroughly plan costs and host holiday and study events; create incident reports and file.
- Perform Health & Safety inspections for all student housing units.
- Respond and act on-site to emergency crisis calls 24/7 during on call; perform as mediator.

Personal Senior Care Giver | Lake Elsinore, CA

Feb 2013 - Feb 2014

- Aid senior with needs including hygiene, physical exercise, and cook three meals a day.
- Assure a very friendly environment and develop a personal relationship with senior.
- Manage household maintenance.

CONVENTION EXPERIENCE:

MAGIC Trade Show Convention | Las Vegas, NV

Aug 2017 | Feb 2017 | Oct 2016 | Aug 2015

Scanner/ Customer Info Consultant/ Translator

- Check in exhibitors and buyers.
- Answer exhibit inquires tactfully; direct exhibitors and buyers through eleven unique communities.
- Remain flexible and enthusiastic on feet throughout all convention days.

RETAIL EXPERIENCE:

G by Guess | Culver City, CA

April 2016 - June 2016

Sales Associate/ Cashier/ Store Closer

- Manage card transactions and cash; meet and exceed weekly sales goals.
- Greet customers immediately; suggest store merchandise by continuously styling based on customer taste.
- Size, organize, and stock front of store throughout day and during closing time.

EDUCATION:

Fashion Design | Bachelor of Fine Arts

The Art Institute of California ~ Hollywood

Skills: English; Spanish; Microsoft Office Programs; Point of Sale; Food Handler's Card



THE SERVICE COMPANIES

SERVICE. ABOVE ALL

Cashier Test

Score 13 / 15

Christian Deniz

-2

(87%)

- b 1) A roll of quarters is worth?
- a) \$5.00
 - b) \$10.00
 - c) \$15.00
 - d) \$20.00

- a 2) A roll of dimes is worth?
- a) \$5.00
 - b) \$4.00
 - c) \$3.00
 - d) \$2.00

- d 3) A roll of nickels is worth?
- a) \$8.00
 - b) \$6.00
 - c) \$4.00
 - d) \$2.00

- a 4) A roll of pennies is worth?
- a) \$1.00
 - b) \$0.75
 - c) \$0.50
 - d) \$0.25

- C 5) What does POS stand for?
- a) Patience over standards
 - b) Percentage of sales
 - c) Point of sales
 - d) People over service

- 6) What is the current sales tax rate in your city 9.50%

- C 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
- a) \$4.06
 - b) \$2.06
 - c) \$7.06
 - d) \$5.06

- b 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
- a) \$19.50
 - b) \$14.50
 - c) \$9.50
 - d) \$4.50

- d 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
- a) \$6.00
 - b) \$8.00
 - c) \$10.00
 - d) \$12.00

- a 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
- a) \$78.50
 - b) \$58.50
 - c) \$38.50
 - d) \$28.50

$$\begin{array}{r} 1.25 \\ + 0.90 \\ + 0.79 \\ \hline 2.94 \end{array}$$

$$\begin{array}{r} 21.00 \\ + 14.50 \\ \hline 35.50 \end{array}$$

$$\begin{array}{r} 100.00 \\ - 21.50 \\ - 14.50 \\ - 8.00 \\ - 3.75 \\ - 3.75 \\ - 2.50 \\ - 2.50 \\ - 3.25 \\ - 3.25 \\ \hline 78.50 \end{array}$$

$$\begin{array}{r} 15.00 \\ + 6.50 \\ \hline 21.50 \end{array}$$



THE SERVICE
COMPANIES

SERVICE. ABOVE ALL

Cashier Test

Score / 15

- a 11) Counterfeit pens should be used on which three denominations?
- a) \$20, \$50, \$100
 - b) ~~\$10, \$20, \$50~~
 - c) \$5, \$50, \$100
 - d) ~~\$10, \$20, \$50~~
- b 12) How many times should you count change when giving it to the customer?
- a) one
 - b) two
 - c) three
 - d) no need to count

Question & Answer:

- 13) What is the minimum age for legal alcohol purchases? 21
- 14) What are the acceptable forms of ID for alcohol purchases? Government issued picture ID
- 15) How many \$20 bills are in a bank band? 5 100 - \$2000



Dishwasher Test

Score 7 / 10

30 (10%)

- b 1) After washing your hands, which item should be used to dry them?
- a) Clean apron
 - b) Sanitized wiping cloth
 - c) Single use paper towel
 - d) Common used cloth
- d 2) While washing dishes by hand, which item should you wear?
- a) Cutting glove
 - b) Oven Mitt
 - c) Rubber glove
 - d) Nothing
- d 3) When should you wash your hands?
- a) Before you start work
 - b) After handling non-food items (garbage, money, cleaning chemicals)
 - c) After using the restroom
 - d) All of the above
- a 4) If you need to move a heavy load, you should PULL and not PUSH the object.
- a) True
 - b) False
- e 5) Which of the following could you be at risk for getting burned from?
- a) Steam from boiling pots
 - b) Hot liquids (coffee, soup, tea)
 - c) Hot equipment (ovens, pots, chaffing dishes)
 - d) Harsh chemicals
 - e) All of the above
- a 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.
- a) True
 - b) False
- c 7) What should you do if you spill liquids or see a liquid spill?
- a) Leave it for someone else to clean-up
 - b) Wait until the end of your shift to clean it
 - c) Flag the spill and clean it immediately
 - d) Not sure
- C 8) When handling hot items you should?
- a) Wear rubber gloves
 - b) No need to wear anything
 - c) Use an oven mitt or dry cloth towel
 - d) Nothing
- a 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?
- a) Rinsing
 - b) Scraping
 - c) Washing
 - d) Sanitizing
- C 10) What is the proper method for cleaning and sanitizing stationary equipment?
- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
 - b) Spray with a sanitizing solution, then rinse with clean water and dry
 - c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
 - d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution

