

Justin Temple

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Career-minded, hard working.

I learn fast, work efficiently, and want a challenge. I believe that the customer is always right. By being empathetic to the customers need/wants, I am able to help them in a quick and orderly fashion. I consider myself a leader, but I always work well with others. It would be a pleasure to find a position that would further my experience in customer service

WORK HISTORY

Server/Food Runner

Rio City Café- April 2015-August 2016

Opening/closing duties, food running, lunch/dinner menu knowledge, beer & wine knowledge, heavy lifting.

Server

Farrell's Ice Cream Parlor and Restaurant- August 2013-April 2015

Opening/closing duties, food running, knowledge of two menus as well as beer & wine knowledge, entertainment, heavy lifting, constant smile

IHSS Provider for Janice Dimp

In-Home Care Provider for a blind, diabetic woman- N. Highlands, Ca, Jan 2012-Present

I take her to her doctor's appointments, clean her house, walk her dogs, diet planning, divide her medications for the day and help with anything else she needs.

Customer Service Consultant

Gap Inc. Direct - Rocklin, Ca, Jul 2012 - Jan 2013

One of two call centers operated for Gap. Used multiple line phone, Answered any and all customer questions, product knowledge for three company brands, re-routing packages, placing orders for customers, taking customer complaints, gave a lot of customer feedback.

Canvasser/Telemarketer

Future Energy Savers - Elk Grove, Ca, Jun 2010 - Jan 2011

Canvassed greater Sacramento area to set appointments for homeowners who were interested in solar energy for their homes. As a telemarketer, answered customer

questions, set/re-set appointments, ordered office supplies, used fax machine as well as multiple line phone.

Customer Service Consultant

Wal-Mart- Citrus Heights, Ca, Jun 2008-Oct 2009

Answered any and all customer questions, Claimed items that were defective, returned defective items/not wanted items/expired items, transferred money, cashed checks, also worked as a cashier.

EDUCATION

American River College

Anthropology Major. A.A. in Anthropology

California State University, Sacramento

Anthropology major, Theatre minor Some College - Sacramento, Ca - Aug 2008 - Jun 2011

Highlands High School

President of Drama Club 2008, Black Student Union Secretary 2006-2008, Leadership Member 2008 High School Diploma - North Highlands, Ca - Sep 2004 - Jul 2008

SKILLS

MS office proficient

50 wpm typing

Wonderful organizational skills

Customer service oriented

Lift 50+ pounds