

MADLINE VIDIBOR

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|---------------------------|---|--|-----------------|
| OBJECTIVE | A position where I am able to provide excellent customer service as part of a professional team, using my own expertise, while expanding my skill set. | | |
| SUMMARY OF QUALIFICATIONS | Customer Service/ Front of House professional with over 10 years of experience as a supervisor, cashier, server and barista. <ul style="list-style-type: none">• Self-taught barista with experience training others• Expertise in FOH management and staff supervision• Proven ability to provide excellent customer service in a fast paced environment. Skilled in POS systems and troubleshooting.• Expertise in food expediting, cash handling, custom drink making• | | |
| EXPERIENCE | The Butcher's Son , Berkeley | | 2015 to Present |
| | Front of House Supervisor/ Head Barista <ul style="list-style-type: none">• Trained all front of house staff to take orders, make drinks, provide excellent customer service.• Supervised sales, and kept track of inventory• Supported all FOH staff in creating and maintaining a functional and professional environment | | |
| | Jewish Community Federation , San Francisco | | 2013 to 2015 |
| | Philanthropic Education Coordinator <ul style="list-style-type: none">• Organized events and served as point of contact for over 100 families• Developed programing for local teenagers and their families• Assisted families with applications, financial aid, and special needs | | |
| | The Public Interest Network , Denver | | 2012 to 2013 |
| | Donor Services Coordinator <ul style="list-style-type: none">• Served as main point of contact for donors to over 25 national organizations within our network• Implemented systems for providing better communication between donors and organizations | | |
| | Children's Museum of Denver , Denver | | 2012 to 2013 |
| | Member Services Manager <ul style="list-style-type: none">• Supervised ticket and membership sales at front desk• Assisted with event planning• Served as on-site contact for guests and visiting groups | | |
| EDUCATION | B.A History and American Studies , University of California, Santa Cruz | | 2012 |
| SKILLS | MS Excel, Word, PowerPoint MS Access Windows, Mac OS ShopKeep, Square | | |
| CERTIFICATIONS | ServSafe, CBEST, CPR | | |
| REFERENCES | Available upon request | | |