

Dustin R. Wilson

Los Angeles, California – 704.617.4912 – dustinrmwilson@gmail.com

OBJECTIVE	To obtain a professional entry-level position to utilize and strengthen skills in communications, public and customer relations, social equality, and outreach.		
EDUCATION	The University of North Carolina at Greensboro Bachelor of Arts in African-American Studies & Sociology	Greensboro, NC	May 2011
RELEVANT	Social Media, Business, Business Computing, Communications, Human Resources Human Behavior, Economics, Race & Ethnic Relations, Spanish		
EXPERIENCE	<i>Sales</i> , Red Ventures, March 2015- January 2016	Charlotte, NC	
	<ul style="list-style-type: none">• Recited disclosures to customers in a prompt and efficient manner.• Promoted multiple special programs, sales, and promotions to customers.• Built customer specific value around various products including internet• Accountable for meeting sales goals, weekly and monthly		
	<i>Social Media Specialist</i> , Michelin, August 2013 – March 2015	Kings Mtn, NC	
	<ul style="list-style-type: none">• Exhibited strong communication, interpersonal, and organizational skills.• Maintained knowledge of tire safety regulations to ensure safety of consumer.• Maintained knowledge of products & promotions to successfully assist consumers.• Ensured first response to consumers within company guaranteed timeframe.• Generated monthly report after collecting & analyzing data.		
	<i>Box Office</i> , UniverSoul Circus, August 2011 - April 2012	Atlanta, GA	
	<ul style="list-style-type: none">• Successfully served diverse customers in a fast-paced environment.• Accountable for accurate financial transactions related to customer purchases.• Actively and enthusiastically engaged audience throughout the show.• Ensured a pleasant family experience and clean environment for consumers.• Effectively contributed in a team environment to ensure customer satisfaction.		
CAMPUS WORK	<i>Student Recruiter</i> , UNCG Brothers Leading Healthy Lives, 2009-2011		
	<ul style="list-style-type: none">• Assist organization leaders with recruiting efforts and programming		
	<i>Member</i> , UNCG College Chapter of NAACP, 2008-2010		
	<ul style="list-style-type: none">• Participate in chapter meetings to contribute to organization efforts		
SKILLS	Proficient in Microsoft Office- Word (Advanced), Excel & PowerPoint (Intermediate) Social Media, Conversocial, Type 50 WPM		