

TUNISIA MONTEZ

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SALES/CUSTOMER SERVICE CAREER PROFILE

TO OBTAIN A POSITION AS A TEAM-PLAYER IN A PEOPLE-ORIENTED
ORGANIZATION WHERE I CAN MAXIMIZE MY CUSTOMER SERVICE EXPERIENCE IN
A CHALLENGING ENVIRONMENT TO ACHIEVE CORPORATE GOALS

Results-focused, quality-driven professional with extensive
experience in business and operational development positions,
demonstrating consistent achievement of objectives, strong sales and
service skills, and dedication to organizational goals. Advanced
presentation and relationship development abilities, with track
record of success in the sales.

Core Knowledge & Skill Areas:

* Customer Relationships *	Cash Handling	* Microsoft
Proficient ;		
* Point of Sale System *	Closure Sales Growth	*
Service		

Strategies/Solutions

* Sales Pipeline Expansion *	Computer Savvy	*
Marketing		
* Solutions Selling Strategies *	Team Training & Mentoring	
* Regulatory Compliance Issues		

RELEVANT EXPERIENCE BEST BUY, COMPTON, CALIFORNIA

2014 - Present

CUSTOMER SERVICE CASHIER

Receive payment by cash, check, credit cards, vouchers, or automatic
debits, Issue receipts, refunds, credits, or change due to
customers, Count money in cash drawers at the beginning of shifts to
ensure that amounts are correct and that there is adequate change,
Greet customers entering establishments, Maintain clean and orderly
checkout areas, Establish or identify prices of goods, services or
admission, and tabulate bills using calculators, cash registers, or
optical price scanners

STARBUCKS BARISTA, COMPTON, CALIFORNIA 2008 - 2011

DRINK SPECIALIST

Maintained clean and comfortable store, Followed policies and
procedures as well as being in compliance with health
policies, Handled payment transaction via POS system, Received and
processed highly detailed oral orders, Prepared food upon request,
Stocked and maintain inventory of product, Set up and shut down
coffee station

PROFESSIONAL DEVELOPMENT COMPTON COMMUNITY COLLEGE, Compton, CA
120 Credit Hours, Certification Program In The Customer Service
Field

Professional Development:

General Education Completion ☐ Member, Compton Community
Neighborhood Watch Committee Agents ☐ Food Preparation
Certification