

KIMBERLY HARE  
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#### Professional Summary

Hardworking Server who thrives under pressure and goes above and beyond to create unforgettable guest experiences. Successful at multi-tasking and delivering prompt and friendly service to all customers. Maintains a positive attitude during peak hours.

#### Skills

interpersonal skills  
Thrives in fast-paced environment  
Up-selling capability  
Fast Learner  
Friendly and upbeat  
Organized and efficient server

#### Work History

Cielo Assistant Server and Room Service Server 03/2012 to 04/2016  
Morongo Casino Resort and Spa - Cabazon, CA

Consistently provided professional, friendly and engaging service. Displayed enthusiasm and knowledge about the restaurant's menu and products. Routinely cleaned work areas, glassware and silverware throughout each shift. Provided friendly and attentive service. Maintained table settings by removing courses, replacing utensils and refilling beverages promptly and courteously. Bussed, cleared, cleaned and set tables in a quiet and efficient manner. Received frequent customer compliments for going above and beyond normal duties. Assisted co-workers whenever possible. Moved and arranged tables, chairs and place settings and organized seating for groups with special needs. Maintained complete knowledge of restaurant menu, including daily specials. Assisted in cashiering and Point of Sale (POS) system procedures during busy hours. Maintained clean and presentable tables with tableware, spotless glassware, silverware and linens. Served beverages, breads and butter and replenished items as necessary. Folded napkins throughout the day to maintain an adequate supply. Routinely carried large loads of dishes to kitchen for washing.

Server 09/2011 to 03/2012  
Olive Garden - Philadelphia, PA

Consistently provided professional, friendly and engaging service. Skillfully promoted items on beverage lists and restaurant specials. Displayed enthusiasm and knowledge about the restaurant's menu and products.

Routinely supported other areas of the restaurant as requested, including answering telephones and completing financial transactions for other staff.

Addressed diner complaints with kitchen staff and served replacement menu items promptly.

Guided guests through menus while demonstrating thorough knowledge of the food, beverages and ingredients.

Provided friendly and attentive service.

Precisely described menu items and special offerings and appropriately identified wine pairings.

Relayed orders to bar and kitchen by quickly and accurately recording guest selections and keying them into the register.

Verified cash drawer against the day's receipts.

Received frequent customer compliments for going above and beyond normal duties.

Assertively upsold alcoholic beverages, appetizers and desserts.

Assisted co-workers whenever possible.

Serrano Cafe Server 03/2008 to 09/2011

Morongo Casino Resort and Spa - Cabazon, CA

Consistently provided professional, friendly and engaging service. Displayed enthusiasm and knowledge about the restaurant's menu and products.

Routinely supported other areas of the restaurant as requested, including answering telephones and completing financial transactions for other staff.

Assisted with guest inquiries, take-out orders and restaurant cleanliness.

Maintained complete knowledge of restaurant menu, including daily specials.

Assisted co-workers whenever possible.

Delivered quality service by providing a warm and welcoming environment.

Received frequent customer compliments for going above and beyond normal duties.

Verified cash drawer against the day's receipts.

Inventoried and restocked items throughout day.

Provided friendly and attentive service.

Education

High School Diploma:

Beaumont High School - Beaumont, CA