

# Jordan Hodge

## Objective

To obtain a position as a server in the food and beverage industry. Where I can utilize my organizational skills, my knowledge of the restaurant environment, and my ability to work well with others.

## Experience

## Food server

I served in a fast paced, high end, twenty four seven bar/restaurant. My job entailed serving tables, running food and drinks, and bussing down tables. Shifts varied throughout the day and night for an average of eight hours a shift. I was one of few entrusted in training the new servers in order to maintain a higher level of service and efficiency. Among giving exceptional customer service, team work was a core value which involved assisting other servers so that all customers left with a good experience.

August 2009 to Peppermill Hotel Casino Resort Reno, Nv  
December 2014

## Food server

I started off as a host/cashier in the Island Buffet where I was in charge of seating guests in an orderly rotation. Within a six month period I had progressed in a manner that I was able to transfer to a new restaurant within the casino. This restaurant was a high end seafood restaurant called the Oceano. I was hired on as a food expeditor where I was put in charge of organizing food and taking to the tables in an orderly and timely manner. After some time I was once again presented with another opportunity to move forward. I was promoted to a full time server where I learned how to be efficient in taking orders, running food, and bussing down tables. Also learning certain skills that are imperative while working as a server such as the opening of wine and champagne.

August 2008 to May 2009 Blockbuster Sparks, Nv

## Customer Service Representative

Handled customer needs by locating movies and other items throughout the sales floor. Performed marketing, sales, advertising, and customer service. Organized products on sales floor. Worked with P.O.S. system and a cash drawer.

## Education

September 2008 through June 2009      University Nevada Reno

## **References**

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George West	General Manager, Lucky Beaver	530-314-1930
Audie Leonard	Manager, Lucky Beaver	775-580-7770
Ethan Wood	Bar Manager, Lucky Beaver	775-848-0795