

# Priscilla K. Fallas

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## Professional Experience

### **Barista at Philz Coffee- San Francisco, CA**

January 2015- Present

- Prepares drinks customized to the customers taste
- Give excellent customer service at all times
- Assures customers satisfaction with the drink
- Handle cash transactions

### **Cashier at SF Giants Spring Training Dugout- Scottsdale, AZ**

February 2014- March

2014

- Customer service
- Handled cash transactions, provided customer change, processing credit cards purchases and gift card sales
- Received and restocked merchandise
- Maintained a friendly environment to encourage a positive customer experience

### **Cashier at Tammie Coe Cakes- Phoenix, AZ**

January 2013- April 2014

- Received and verified shipments daily
- Fully stocked shelves with products
- Maintained clean and orderly checkout areas
- Kept a weekly inventory of products
- Processed all cash and credit card transactions

### **Crew member at Trader Joes- South San Francisco, CA**

March 2011- September 2013

- Engaged customers by greeting them, answering questions, operating cash register efficiently, and bagging groceries with care and efficiency
- Prepared the store for customers by receiving, unloading, verifying deliveries, stocking shelves, and keeping the store clean
- Performed with a sense of urgency, pursued new assignments and responsibilities, kept a professional appearance at all times

### **Music Engineer/Intern at Sound Arts Studio- San Francisco, CA**

July 2008- December 2008

- Engineered various audio projects
- Scheduled artists sessions
- Managed studios online blog
- Kept studio clean

## EDUCATION

### **Expressions College for Digital Arts- Emeryville, CA**

September 2010-March 2011

*Concentration on Audio Engineering*

### **Skyline College – San Bruno, CA**

June 2014- August 2014