

# Priscilla K. Fallas

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## **Professional Experience**

**Barista at Philz Coffee-** San Francisco, CA

January 2015- Present

- Prepares drinks customized to the customers taste
- Give excellent customer service at all times
- Assures customers satisfaction with the drink
- Handle cash transactions

**Cashier at SF Giants Spring Training Dugout-** Scottsdale, AZ  
2014

February 2014- March

- Customer service
- Handled cash transactions, provided customer change, processing credit cards purchases and gift card sales
- Received and restocked merchandise
- Maintained a friendly environment to encourage a positive customer experience

**Cashier at Tammie Coe Cakes-** Phoenix, AZ

January 2013- April 2014

- Received and verified shipments daily
- Fully stocked shelves with products
- Maintained clean and orderly checkout areas
- Kept a weekly inventory of products
- Processed all cash and credit card transactions

**Crew member at Trader Joes-** South San Francisco, CA

March 2011- September 2013

- Engaged customers by greeting them, answering questions, operating cash register efficiently, and bagging groceries with care and efficiency
- Prepared the store for customers by receiving, unloading, verifying deliveries, stocking shelves, and keeping the store clean
- Performed with a sense of urgency, pursued new assignments and responsibilities, kept a professional appearance at all times

**Music Engineer/Intern at Sound Arts Studio-** San Francisco, CA

July 2008- December 2008

- Engineered various audio projects
- Scheduled artists sessions
- Managed studios online blog
- Kept studio clean

## **EDUCATION**

**Expressions College for Digital Arts-** Emeryville, CA  
*Concentration on Audio Engineering*

September 2010-March 2011

**Skyline College –** San Bruno, CA

June 2014- August 2014