

# Cristian Sato

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## EMPLOYMENT

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### Harv's Car Wash

Sales Representative

January 2014-March 2016

- Interacted with Customers to help ensure they were able to obtain high quality Car Washes.
- Handled Customer questions and concerns regarding products offered.
- Maintained effective teamwork and communication in high pressure situations.
- Assisted in training of junior staff.

### Carrows

Server

August 2013-April 2014

- Worked diligently to attend to Customers needs and ensure they had a positive dining experience.
- Worked with team to ensure that the establishment was clean and presentable for guests.
- Relayed positive and negative feedback from Customers to Management team.

### Harv's Car Wash

Sales Advisor

January 2011-June 2013

- Assisted team in providing excellent quality Car Washes for Customers.
- Ensured Management team was aware of any Customer concerns or needs.

### Hyatt Regency

Server

March 2009-December 2010

- Attentively took orders from guests and helped maintain a hospitable atmosphere.
- Assisted kitchen staff in cleaning duties.

## Skills

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Microsoft Word, Microsoft Excel, QuickBooks, Access

## EDUCATION

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Independence High School – High School Diploma 2006

Bio-Health College- Business Certificate 2011-2012