

# DENISE ENRIQUEZ

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## Professional Summary:

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Customer service worker with exceptional interpersonal skills. A very reliable, punctual employee, and work well under pressure. I offer a positive attitude and flexible schedule. Also work very well independently or with others as a team. I excel in a fast-paced environment. Looking for a position with growth opportunities.

## Skills Profile:

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- Excellent team worker
- Customer oriented
- Organized multi-tasker
- Dedicated and reliable
- Quick learner
- Knowledge of point of sale (POS)
- Bilingual (English-Spanish)

## Work history:

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**SPECIALTY'S BAKERY AND CAFÉ : Customer service, Barista, Prep**

8/1/2015 — 1/1/2016  
(5mths)

- Consistently provided friendly guest service and heartfelt hospitality
- Handled guest concerns and questions diligently
- Maintained high standards of customer service during fast paced operations
- Prepared specialty foods following specific methods that required prep time
- Verified that prepared food met all standards for quality and quantity

**WENDYS: Cashier, Drive through**

12/1/2013 — 12/1/2014  
(1yr)

- Operated the drive through window and sales register quickly and efficiently
- Restocked work stations and dining area with napkins, straws, etc.
- Prepared quality products while maintaining proper food safety practices within service goal time

## EDUCATION:

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- San Jose Conservation Corps — High School