

Name: _____

Score |2/14

Housekeeping Test

1. During which of the following situation(s) should you wear gloves?
 - a) When handling disinfectant solutions
 - b) When cleaning guest rooms
 - c) When handling soiled linen
 - d) When handling or disposing of waste
 - e) All of the above
2. Which of the following should be cleaned daily?
 - a) Chairs, lamps, and tables
 - b) Tabletops, bed, and handrails
 - c) Grab bars, light, tops of doors and counters
 - d) Floors, sinks, toilets, and latrines
 - e) All of the above
3. ~~True or False~~: You do not need to use a separate cloth for cleaning bathrooms.
4. ~~True or False~~: Dusting is most commonly used for cleaning walls, ceiling, doors, windows and furniture.
5. Should the following be cleaned daily or weekly? Circle one.

a) Floors	<input checked="" type="radio"/> Daily	<input type="radio"/> Weekly
b) Toilets and latrines	<input checked="" type="radio"/> Daily	<input type="radio"/> Weekly
c) Carpets in guest rooms	<input checked="" type="radio"/> Daily	<input type="radio"/> Weekly
d) Carpets in offices	<input checked="" type="radio"/> Daily	<input type="radio"/> Weekly
e) Soiled linen	<input checked="" type="radio"/> Daily	<input type="radio"/> Weekly
6. The best way to clean the floors:
 - a) Scrubbing
 - b) Dry sweeping and dusting
 - c) Sweeping, mopping and dusting
 - d) Wet mopping
7. What should do if you spill liquids or see a liquid spill?
 - a) Leave it for someone else to clean- up
 - b) Wait until the end of your shift to clean it
 - c) Flag the spill and clean it up immediately
 - d) Not sure
8. The proper procedure for cleaning spills of blood and other body fluids is:
 - a) Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
 - b) Find the janitor on- duty and ask him to clean it up
 - c) Grab whatever is closest and wipe up immediately, then mark "Biohazard"
 - d) Nothing
9. What do you do if you encounter with bed bugs in a guest room?

Tell a manager-

10. What do you do if you find Lost and Found items in a guest rooms?

Tell a manager

11. Describe the difference between a disinfectant and a cleaning solution?

disinfectant is chemicals.

Acrobat

outsourcing

Your Hospitality Staffing Professionals
665 Third St., Suite 415 • San Francisco, CA 94107

First and Last Name: Kimberly Stevens

Email: _____

Phone number: 515-729-2445

Working Experience:

Company Name: Taco Bell

Dates of Employment: Oct 2015 May 2016

Job Responsibility:

- Cooking
- Cleaning
- Closing store
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Company Name: Clover Leaf

Dates of Employment: 11-1-14 12-26-14

Job Responsibility:

- Packaging
- Labeling
- Sorting
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Company Name: Indian Hills

Dates of Employment: 6-26-08 1-20-12

Job Responsibility:

- Dressing
- feeding
- checking residents
- Cleaning

Skills

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