

Dominique E. Bolin

909-919-0251

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References

- **Marie Johnson**
Dave & Buster's
11 years
909-534-8532

Skills

- **Customer Service: 15 years**
- **New York City General Manager**
- **Customer Services: 1 year**
- **Sales: 919-3420**
- **Energetic and Outgoing: 31 years**
Shetitia Edmond

Education

Henry J. Kaiser High School
June 2003
• Graduated With Honors
• 4 Years Perfect Attendance

Experience

Oak Glen Steakhouse & Saloon, Yucaipa, Ca.
Dining Room Server/Banquet Server
March 2016- present

Providing friendly and attentive service
Food and drink service
Receives 5-star comments on Yelp and Facebook
Goes above and beyond service standards to raise the bar of guest expectations
New server trainer

The Grand Oak Steakhouse & Bistro, Cherry Valley, Ca.
Dining Room Server/Bistro Entertainer
June 2015- March 2016

Set up dining room for dinner/brunch service
Food and drink service, up selling bottled water, wine, top shelf liquor, and cocktails
Plating and serving larger plates to guests personally (eg. 32oz stk w/ sides)
Received 5-star comment cards from most if not all tables who participated
Went above and beyond service standards to raise the bar of guest expectations
Bartending and bar-backing to ensure guests receive drinks in a timely fashion

Boston's Gourmet Pizza, Fontana, Ca.
Cocktail Waitress/Hostess/Busser/Food Runner
April 2012- June 2015

Morning Bar Floor Supervisor
Food and drink service in a fast-paced environment.
Seating guests and taking food and drink orders.
Running food and providing excellent customer service.
A number of positive reviews on Yelp.

The Mission Inn Hotel & Spa, Riverside, Ca.
Waitress/Cocktail/Hostess/Barback
April 2013- February 2014

Took orders, served meals, set and cleared tables and dealt with the exchange of bills and money at fast-paced lunch restaurant.

