

**Cashier Test**

**Score** / 15

B

1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00

D

2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

D

3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

A

4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

C

5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

6) What is the current sales tax rate in your city 8.75% ?

C

7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

$$\begin{array}{r}
 1.25 \\
 + 0.90 \\
 \hline
 + 0.79 \\
 \hline
 2.94
 \end{array}$$

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

D

8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

D

9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

A

10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

**Cashier Test**

**Score** / 15

A 11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50

B 12) How many times should you count change when giving it to the customer?

- a) one
- b) two
- c) three
- d) no need to count

**Question & Answer:**

13) What is the minimum age for legal alcohol purchases? 21

14) What are the acceptable forms of ID for alcohol purchases? California I.D. (picture ID)

15) How many \$20 bills are in a bank band? 10

# Breneisha Napper

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## CUSTOMER SERVICE REPRESENTATIVE | CASHIER

Dedicated individual offering experience working in a high paced environment. Accomplished representative committed to increasing workflow and improving efficiency. Provide exceptional customer service;exceptional producer with a speed of 70 WPM. Enthusiastic with superior office/volunteer experience, Customer Service, MS word, IT skills, and communication skills.

## AREAS OF EXPERTISE

Customer Service/Support      Cash Handler>Returns      Volunteer Experience  
Excellent Written/Verbal Communications      Retail Experienced

## PROFESSIONAL EXPERIENCE

### **Universal Studios - Hollywood, CA**

#### 2016-2016: Patio Host \*On Call

Maintained theme park appearance by cleaning assigned areas & assisted management with tasks.

Provided exceptional customer service by answering questions, concerns, and providing information.

Worked in additional departments as needed, and worked collaboratively with team to achieve goals.

Strong ability to carry out many different responsibilities with very little advanced notice.

### **Pavillions - Culver City**

#### 2011-2014: Courtesy Clerk/Cashier

Understanding the value of accuracy and efficiency by being prompt when handling transactions.

Utilizing my abilities to conduct conversations in two languages: English and American Sign Language.

Developed strong speaking and listening skills while communicating w/ customers/employer.

Worked in teams and partnering with others through collaborative work ethics.

### **JC Penny - Culver City**

#### 2010-2011: Cashier/Customer Service

Demonstrated strong abilities to carry out many different responsibilities with very little advanced notice.

Successfully and accurately handled credit cards, check, when opening accounts with our companies.



Possessed strong commitment to team environment dynamics with the ability to contribute expertise, knowledge.

Greeted and assisted customers with their individual needs, concerns, and questions.

Marriott Foundation Vocational Studies

2009-2011: Cashier/Cook/Chef

Set up and stock stations with all necessary supplies and preparing food for service.

Comply with nutrition and sanitation regulations by following safety standards.

Maintain a positive and professional approach with coworkers and customers.

Accuracy and speed in executing assigned tasks.

#### EDUCATION

Mira Costa High School 2006-2010 \*HS Diploma\*

REFERENCES AVAILABLE UPON REQUEST

## DECAY