

**Cashier Test**

**Score** / 15

B 1) A roll of quarters is worth?

- a) \$5.00
- b) \$10.00
- c) \$15.00
- d) \$20.00



A 2) A roll of dimes is worth?

- a) \$5.00
- b) \$4.00
- c) \$3.00
- d) \$2.00

D 3) A roll of nickels is worth?

- a) \$8.00
- b) \$6.00
- c) \$4.00
- d) \$2.00

C 4) A roll of pennies is worth?

- a) \$1.00
- b) \$0.75
- c) \$0.50
- d) \$0.25

C 5) What does POS stand for?

- a) Patience over standards
- b) Percentage of sales
- c) Point of sales
- d) People over service

       6) What is the current sales tax rate in your city 9.5 %?

C 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?

- a) \$4.06
- b) \$2.06
- c) \$7.06
- d) \$5.06

D 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?

- a) \$19.50
- b) \$14.50
- c) \$9.50
- d) \$4.50

D 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?

- a) \$6.00
- b) \$8.00
- c) \$10.00
- d) \$12.00

A 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?

- a) \$78.50
- b) \$58.50
- c) \$38.50
- d) \$28.50

**Cashier Test**

**Score** / 15

**A**

11) Counterfeit pens should be used on which three denominations?

- a) \$20, \$50, \$100
- b) \$10, \$20, \$50
- c) \$5, \$50, \$100
- d) \$10, \$20, \$50



**B**

12) How many times should you count change when giving it to the customer?

- a) one
- b) two**
- c) three
- d) no need to count

**Question & Answer:**

13) What is the minimum age for legal alcohol purchases? 21 years old

14) What are the acceptable forms of ID for alcohol purchases? State ID / Passport / Gov issued.

15) How many \$20 bills are in a bank band? 50

2

C 1) After washing your hands, which item should be used to dry them?  
a) Clean apron  
b) Sanitized wiping cloth  
c) Single use paper towel  
d) Common used cloth

C 2) While washing dishes by hand, which item should you wear?  
a) Cutting glove  
b) Oven Mitt  
c) Rubber glove  
d) Nothing

D 3) When should you wash your hands?  
a) Before you start work  
b) After handling non-food items (garbage, money, cleaning chemicals)  
c) After using the restroom  
d) All of the above

B 4) If you need to move a heavy load, you should PULL and not PUSH the object.  
a) True  
b) False

E 5) Which of the following could you be at risk for getting burned from?  
a) Steam from boiling pots  
b) Hot liquids (coffee, soup, tea)  
c) Hot equipment (ovens, pots, chaffing dishes)  
d) Harsh chemicals  
e) All of the above

A 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.  
a) True  
b) False

C 7) What should you do if you spill liquids or see a liquid spill?  
a) Leave it for someone else to clean-up  
b) Wait until the end of your shift to clean it  
c) Flag the spill and clean it immediately  
d) Not sure

C 8) When handling hot items you should?  
a) Wear rubber gloves  
b) No need to wear anything  
c) Use an oven mitt or cloth towel  
d) Nothing

C 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?  
a) Rinsing  
b) Scraping  
c) Washing  
d) Sanitizing

B 10) What is the proper method for cleaning and sanitizing stationary equipment?  
a) Spray with a strong cleaning solution and wipe with a sanitized cloth  
b) Spray with a sanitizing solution, then rinse with clean water and dry  
c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution  
d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution



# Masoud Babakhanlo

<b>OBJECTIVE</b>	<ul style="list-style-type: none"><li>• An employment opportunity as an entry position.</li></ul>	
<b>SKILLS &amp; ABILITIES</b>	<ul style="list-style-type: none"><li>• Highly motivated and driven individual who seeks to utilize my skills and experience to provide excellent customer service and focus on client's needs.</li><li>• Pays Close Attention to Details and Special instructions.</li><li>• Self-Confident, Persistent with a Strong determination to succeed.</li><li>• Proficient at utilizing Microsoft Office, Excel, Emails, IOS and other related computer programs.</li><li>• Goal orientated and result driven.</li></ul>	
<b>PROFESSIONAL EXPERIENCE</b>	<ul style="list-style-type: none"><li>• <b>ROSS STORES INC.</b> <i>Customer Service Representative /Loss Prevention team leader 2009-2012</i> Cooperatively worked with associates to deliver exceptional customer service to shoppers and vendors. Led a team of 15 loss prevention associates.</li></ul>	
	<ul style="list-style-type: none"><li>• <b>FLAME INTERNATIONAL RESTAURANT RUNNER</b> 10/07- 05/'11</li><li>• <b>SECURITECH SECURITIES ARMED OFFICER</b> 04/'12- 09/'14</li><li>• <b>SUNSET PLAZA INSURANCE INSURANCE SALES REP</b> 09/'14 - 01/'15</li><li>• <b>INCORPORATED INSURANCE SERVICES INSURANCE SALES REP</b> 01/'15 - 06/'15</li><li>• <b>ADT HOLDINGS INC. PRIVATE ARMED SECURITY OFFICER</b> 06/'15 - 09/'15</li><li>• <b>BEVERLY CENTER INFOPLACE CUSTOMER SERVICE REP</b> 11/'15 - 01/'16</li><li>• <b>IIHS CAREGIVING CAREGIVER</b> 01/'12 - Present</li></ul>	
<b>EDUCATION</b>	<ul style="list-style-type: none"><li>• <b>LOS ANGELES CITY COLLEGE</b></li></ul>	Attended West Los Angeles City College maintaining a 3.75 GPA. Pursuing my Bachelor's degree in the field of Psychology; Aiming to earn a Master's degree down the line.
<b>COMMUNICATION</b>	<ul style="list-style-type: none"><li>• Well-spoken and fluent in English, Spanish and Farsi.</li><li>• Proven ability to understand and follow complex instructions to then translate in to successful conclusions.</li><li>• Exceptional verbal and written communication attributes</li><li>• Good interpersonal skills, with the ability to interact effectively at various social levels and across diverse cultures</li></ul>	
<b>LEADERSHIP</b>	<ul style="list-style-type: none"><li>• Self-Starter and highly competent but always eager and ready to learn.</li><li>• Led the Ross Loss Prevention team to #1 in district with the fewest shrink percentage.</li></ul>	
<b>REFERENCES</b>	<ul style="list-style-type: none"><li>• <b>GEORGE HAYKE</b> CEO , I.I.S Insurance Services 877-210-9514</li><li>• <b>EDGAR CALVIN OCHOA</b> Senior real estate agent, Mentor 310- 869-3991</li></ul>	

