

# AMANDA ROGERS

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## QUALIFICATIONS

- Knowledge of Restaurant Business
- Works effectively under pressure
- Pays close attention to detail
- Passion for customer satisfaction
- Great attitude in workplace

## SKILLS

- Money Handling
- Serving Food/Drinks
- Engaging Customers
- Efficient Planning
- Positive Attitude
- Ability to Adapt

## OBJECTIVE

*To secure a position that will enable the use of my strong communication skills, service expertise, and ability to work well with people.*

## EMPLOYMENT

### **2016 - present**

Bartender, The Lash  
Los Angeles, CA

### **2012-2014**

Host, The Black Hog  
Los Angeles, CA

### **2011-2012**

Host/ Server, Little Doms  
Los Angeles, CA

### **2009-2016**

Server, Deja Vu  
Los Angeles, CA



Name Amanda Rogers

**Servers Test**

Score / 35

**Multiple Choice**

- A 1) Food is served on what side with what hand?  
☒ a) On the left side with the left hand  
 b) On the left side with the right hand  
 c) On the right side with the left hand  
 d) On the right side with the right hand
- D 2) Drinks are served on what side with what hand?  
 a) On the left side with the left hand  
 b) On the left side with the right hand  
 c) On the right side with the left hand  
☒ d) On the right side with the right hand
- D 3) Food and drinks are removed on what side with what hand?  
 a) On the left side with the left hand  
 b) On the left side with the right hand  
 c) On the right side with the left hand  
☒ d) On the right side with the right hand
- A 4) What part of a glass should you handle at all times?  
☒ a) The stem  
 b) The widest part of the glass  
 c) The top
- A 5) When you are setting a dining room how should you set up your tablecloths?  
☒ a) Neatly and evenly across the tables  
 b) The creases should all be going in the same directions  
 c) The chairs should be centered and gently touching the table cloth  
 d) All of the above
- D 6) If you bring the wrong entrée to a guest what should you do?  
 a) Go back into the kitchen and patiently wait in line behind the rest of the servers until it's your turn  
 b) Inform the guests that you will bring the correct entrée once everyone else in the dining room is served  
 c) Try to convince the guests to eat what you brought them  
☒ d) Go back into the kitchen to the front of the line and inform the expeditor that you need a different entrée

**Match the Correct Vocabulary**

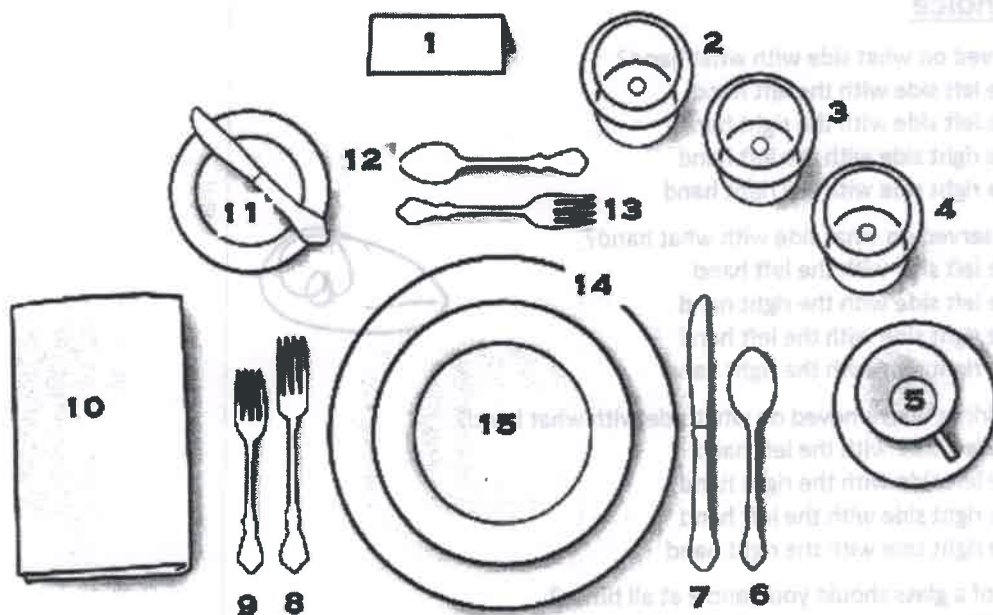
- |                          |   |
|--------------------------|---|
| <u>D</u> Scullery        | <input checked="" type="checkbox"/> A. Metal buffet device used to keep food warm by heating it over warmed water   |
| <u>G</u> Queen Mary      | <input checked="" type="checkbox"/> B. Style of service where food is prepared or served individually at the dinner table to fit the customer's specific taste (i.e. providing dressing and pepper for salad or handing out bread to each patron) |
| <u>B</u> Chaffing Dish   | <input checked="" type="checkbox"/> C. Used to hold a large tray on the dining floor  |
| <u>E</u> French Passing  | <input checked="" type="checkbox"/> D. Area for dirty dishware and glasses  |
| <u>A</u> Russian Service | <input checked="" type="checkbox"/> E. Large metal shelving unit for prepared food to be held or for dirty trays to be stored   |
| <u>F</u> Corkscrew       | <input checked="" type="checkbox"/> F. Used to open bottles of wine   |
| <u>C</u> Tray Jack       | <input checked="" type="checkbox"/> G. Style of dining in which the courses come out one at a time  |

Name

Amanda Rogers

**Servers Test**

Score / 35



**Match the Number to the Correct Vocabulary**

10

Napkin

11

Bread Plate and Knife

1

Name Place Card

12

Teaspoon

13

Dessert Fork

6

Soup Spoon

15

Salad Plate

4

Water Glass

8

Dinner Fork

5

Tea or Coffee Cup and Saucer

1

Dinner Knife

2

Wine Glass (Red)

9

Salad Fork

14

Service Plate

3

Wine Glass (White)

**Fill in the Blank**

- The utensils are placed 4 in inch (es) from the edge of the table.
- Coffee and Tea service should be accompanied by what extras? Sugar
- Synchronized service is when: same time
- What is generally indicated on the name placard other than the name? Seat Number
- The Protein on a plate is typically served at what hour on the clock? Top of the hour
- If a guest asks for a specialty dinner (i.e. Gluten-Free or Vegetarian) you should do what immediately?  
Tell them about the Gluten-Free and Vegetarian dishes.

## Bartenders Test

Score / 35

### Multiple Choice (6 points)

- Q 1) Carbonation \_\_\_\_\_ the rate of intoxication.  
☒ a) Slows down  
☐ b) Speeds up  
☒ c) Does nothing to
- A 2) What are the six most commonly used spirits?  
☒ a) Sweet and Sour, Triple Sec, Grenadine, Midori, Lime Juice and Cranberry Juice  
☐ b) Vodka, Whiskey, Gin, Bourbon, Rum and Tequila  
☐ c) Chardonnay, Cabernet Sauvignon, Champagne, Merlot, Sauvignon Blanc, Zinfandel  
☐ d) Kahlua, Vodka, Frangelico, Gin, Tequila, Spiced Rum
- B 3) You can accept an expired ID as long as all other information is correct.  
☐ a) True  
☒ b) False
- B 4) If someone has had too much to drink, serving them coffee will help sober them up.  
☐ a) True  
☒ b) False
- B 5) What are the acceptable forms of ID for Alcohol Consumption?  
☐ a) State or Government Issued ID Card or Drivers License  
☒ b) Passport or Passport ID Card (as long as it lists the person's date of birth)  
☐ c) School ID or Birth Certificate  
☐ d) A & B  
☐ e) A, B & C
- B 6) If there is no shaker tin available to scoop ice for a drink, it is okay to use a glass.  
☐ a) True  
☒ b) False

### Vocabulary (9 points)

Match the word to its definition

- I "Straight Up"  
F Shaker Tin  
C "Neat"  
A Muddler  
B Strainer  
E Jigger  
G Bar Mat  
H "Float"  
D "Back"

- ☒ Used to crush fruits and herbs for craft cocktail making  
☒ Used with the Shaker Tin to prevent solid material from entering a cocktail glass when poured  
☒ To serve chilled liquor in a chilled stemmed cocktail glass with no ice  
☒ To pour 1/2 oz of a liquor on top  
☒ Used to measure the alcohol and mixer for a drink  
☒ Used to mix cocktails along with a pint glass and ice  
☒ Used on the bar top to gather spills  
☒ Requesting a separate glass of another drink  
☒ Means to serve spirit room temperature in a rocks glass with no ice

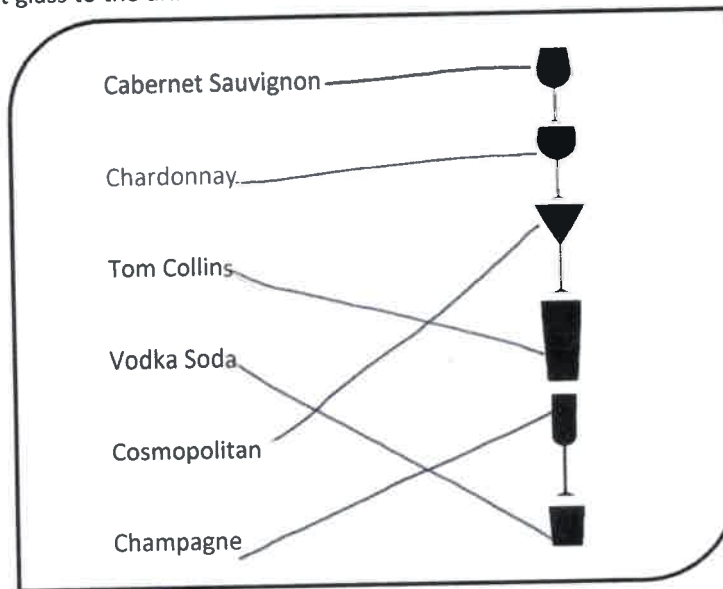
Multiple Choice (10 points)

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**Glassware (6 points)**

Match the correct glass to the drink



**Answer and Question (14 points)**

Provide examples of 3 brand name "top shelf" spirits (3 points): \_\_\_\_\_

What are the ingredients in a Manhattan? \_\_\_\_\_

What are the ingredients in a Cosmopolitan? \_\_\_\_\_

What are the ingredients in a Long Island Iced Tea? \_\_\_\_\_

What makes a margarita a "Cadillac"? \_\_\_\_\_

What is simple syrup? \_\_\_\_\_

Is it legal to pour liquor from one bottle into another? What is this called? (2 points)

4 counts

What should you do if you break a glass in the ice? Notify a Bar Back

When is it OK to have an alcoholic beverage while working? NO

What does it mean when a customer orders their cocktail "dirty"? \_\_\_\_\_

What are the ingredients in a Margarita? Tequila, triple sec

