

1638 Gilsey Ave. Cincinnati, OH 45205 \* 513-289-5088 \* willsanders46@gmail.com

# Will Sanders

## SUMMARY OF QUALIFICATIONS

- ServSafe Food Protection Manager Certification (March 2015)
- Perfect Attendance Award (Cincinnati COOKS! March 2015)
- Extra Mile Award (Cincinnati COOKS! March 2015)
- Leadership and management experience

## PROFESSIONAL EXPERIENCE

### SECOND COURSE, Cincinnati, Ohio

*Certificate of Completion*

March—May 2015

- 8-Week Fine Dining Culinary Training Program of the Freestore Foodbank. The Program teaches menu design, research, development of dishes, plate presentation, line cooking as well as time management
- Worked in stations that included expediting, grilling, sautéing, broiling, frying, salads and prep
- Assisted in preparation of meals for holiday parties, private dinners, business meetings and more

### CINCINNATI COOKS!, Cincinnati, Ohio

*Food Service Certificate of Completion*

January 2015—March 2015

- 10 Week Culinary Training Program of Freestore Foodbank. The Program teaches safety, sanitation, knife skills and classic cooking techniques in a commercial kitchen environment
- Daily preparation of up to 200 meals to support Kids Cafe, a community based after school and summer meal program
- Developed leadership and teamwork skills as part of a 20 person team preparing daily meals in fast paced commercial kitchen

### FAMILY DOLLAR, Cincinnati, Ohio

*Shipping & Receiving Clerk*

June—August 2014

- Unloaded products during delivery hours
- Stocked and organized products following proper procedure
- Recorded and maintained product inventory

### RDI, Cincinnati, Ohio

*Lead Customer Service Representative*

2012—2014

- Managed personal and business accounts for the bank of Montreal
- Answered incoming calls and made outgoing calls for delinquent accounts
- Managed a team of 5 other representatives

### STAFFMARK, Cincinnati, Ohio

*Various Positions*

2008—2013

- Worked as a shipping and receiving clerk (The Hilton Hotel)
- Worked as a customer service representative (The Kroger Company)

### FIFTH THIRD BANK, Cincinnati, Ohio

*Customer Service Representative*

2001—2008

- Managed inbound calls, monitored credit cards for 1500+ institutions
- Performed data entry, adjusted credit card balances

## EDUCATION

HillCrest High School, Dallas, TX  
*High School Diploma*

1984