

Curtis Bass

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OBJECTIVE:

To succeed in a stimulating and challenging environment, building the success of the company while I experience opportunities for advancement.

QUALIFICATIONS:

- Professional and courteous, excellent customer services skills
- Manual labor, organizing and condensing
- Money handling
- Flexible and able to adapt to variety of environment and situation
- Quick learner
- Experience training new employees
- Basic computer skills, including Microsoft Word and internet

EMPLOYMENT HISTORY:

NES West, San Francisco, CA

November 2016 – Present

Door Security/ Crowd Control

- Provide security and crowd control services for events at Bill Graham Auditorium.
- Inspect tickets, check identification, and inspect attendants' bags at venue entrance.

Lowe's, Madera, CA

March 2015 – March 2016

Freight/ Stock/ Customer,

- Unloaded early morning freight truck deliveries and stocked merchandise.
- Assisted customers with selecting and locating a variety of different merchandise.
- Operated forklift for many different tasks.

Bianchi, Madera, CA

April 2014 - January 2015

Production Worker/ Forklift Driver

- Responsible for multiple tasks on a winery production line.
- Ensured that wine was properly bottled and shipped off.

Liquor Plus, Madera, CA

August 2013 - February 2014

Cashier/ Stocker/ Customer Service

- Greeted customers in a professional manner and answered any questions regarding products and pricing
- Accepted cash payments, processed credit and debit cards, bagged items, gave change and issued receipts.
- Stocked merchandise.

EDUCATION:

5 Keys Charter School, San Francisco, CA

G.E.D

Cashier Test

Score / 15

53%

- c 1) A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00
- b 2) A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00
- d 3) A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00
- a 4) A roll of pennies is worth?
a) \$1.00
b) \$0.75
c) \$0.50
d) \$0.25
- c 5) What does POS stand for?
a) Patience over standards
b) Percentage of sales
c) Point of sales
d) People over service
- 6) What is the current sales tax rate in your city 2.00 %
- c 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06
- b 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$19.50
b) \$14.50
c) \$9.50
d) \$4.50
- d 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00
- a 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50

C

1) After washing your hands, which item should be used to dry them?

- a) Clean apron
- b) Sanitized wiping cloth
- c) Single use paper towel
- d) Common-used cloth

90

C

2) While washing dishes by hand, which item should you wear?

- a) Cutting glove
- b) Oven Mitt
- c) Rubber glove
- d) Nothing

d

3) When should you wash your hands?

- a) Before you start work
- b) After handling non-food items (garbage, money, cleaning chemicals)
- c) After using the restroom
- d) All of the above

b

4) If you need to move a heavy load, you should PULL and not PUSH the object.

- a) True
- b) False

e

5) Which of the following could you be at risk for getting burned from?

- a) Steam from boiling pots
- b) Hot liquids (coffee, soup, tea)
- c) Hot equipment (ovens, pots, chaffing dishes)
- d) Harsh chemicals
- e) All of the above

a

6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.

- a) True
- b) False

C

7) What should you do if you spill liquids or see a liquid spill?

- a) Leave it for someone else to clean-up
- b) Wait until the end of your shift to clean it
- c) Flag the spill and clean it immediately
- d) Not sure

C

8) When handling hot items you should?

- a) Wear rubber gloves
- b) No need to wear anything
- c) Use an oven mitt or dry cloth towel
- d) Nothing

d

9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?

- a) Rinsing
- b) Scraping
- c) Washing
- d) Sanitizing

C

10) What is the proper method for cleaning and sanitizing stationary equipment?

- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
- b) Spray with a sanitizing solution, then rinse with clean water and dry
- c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
- d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution